



City Performance Measures

Homeless Strategy Committee
Data through January 2026

The Impact of City Investments in Homelessness Response

On August 26, 2025, L.A. City Council unanimously adopted **35 performance measures** to monitor the impact of the City's investments into regional homelessness response.

The Impact of City Investments in Homelessness Response

These 35 measures track how effectively the City's investments are helping people to **move from homelessness to permanent housing** and to **improve the quality of their lives.**

The City's measures focus on the four areas in which the City makes the **most significant investments**:

- Citywide outreach
- Interim housing
- Rental assistance (e.g., time limited subsidies)
- Permanent supportive housing

The Impact of City Investments in Homelessness Response

As of the beginning of February 2026:

- Citywide outreach teams helped **310** individuals transition inside to temporary or permanent housing during January
- About **6,400** individuals were enrolled in City-funded interim housing programs*
- **3,350** households received rental assistance through the regional Time Limited Subsidy program**
- **Approximately 7,350** households lived in City-funded permanent supportive housing***

* Point in time count for January 2, 2026 ** Point in time count for January 1, 2026; LAHSA-contracted adult and family programs only, includes programs that did not receive City funding

*** Counts households receiving Project Based Vouchers to live in City-funded PSH buildings on February 3, 2026, excluding veterans receiving HUD/VASH PBVs (also excludes those housed in City-funded PSH through other certificate programs).

Citywide Street Outreach

Monthly Performance Report

Performance goals for Citywide outreach

1. The City's investments in outreach are **fully leveraged** to connect people in need to ongoing case management and housing access services
2. Outreach teams help people prepare for and access housing and services that can help them **improve the quality of their lives**
3. Outreach teams help people to **achieve positive housing outcomes**

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

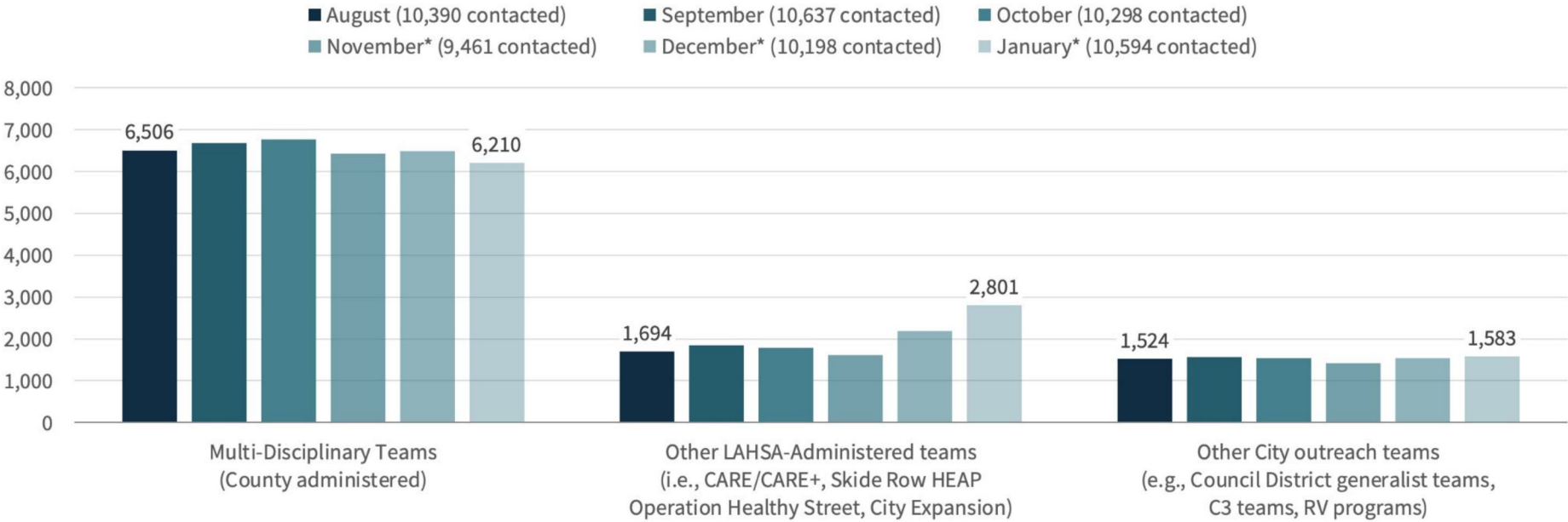
Goal #1: The City's investments in outreach are **fully leveraged** to connect people in need to ongoing case management and housing access services

Takeaways from performance data this month:

- The number of people with whom citywide outreach teams initiated contact **increased in January**, with the largest increase for LAHSA-administered teams focused on hygiene and sanitation
- City Outreach teams continue to connect or reconnect to ongoing services of **more than 70% of clients** with whom they initiate contact

The number of people with whom citywide outreach teams initiated contact increased in January, with the largest increase for teams focused on hygiene and sanitation

Count of unduplicated individuals with whom City-wide street outreach team initiated contact in each month, by team type and month



Performance measure #1 in [Council File 25-0576](#)

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 2/16/2026). City-wide programs identified by HSC; funding for Roadmap Teams expired in October 2025).

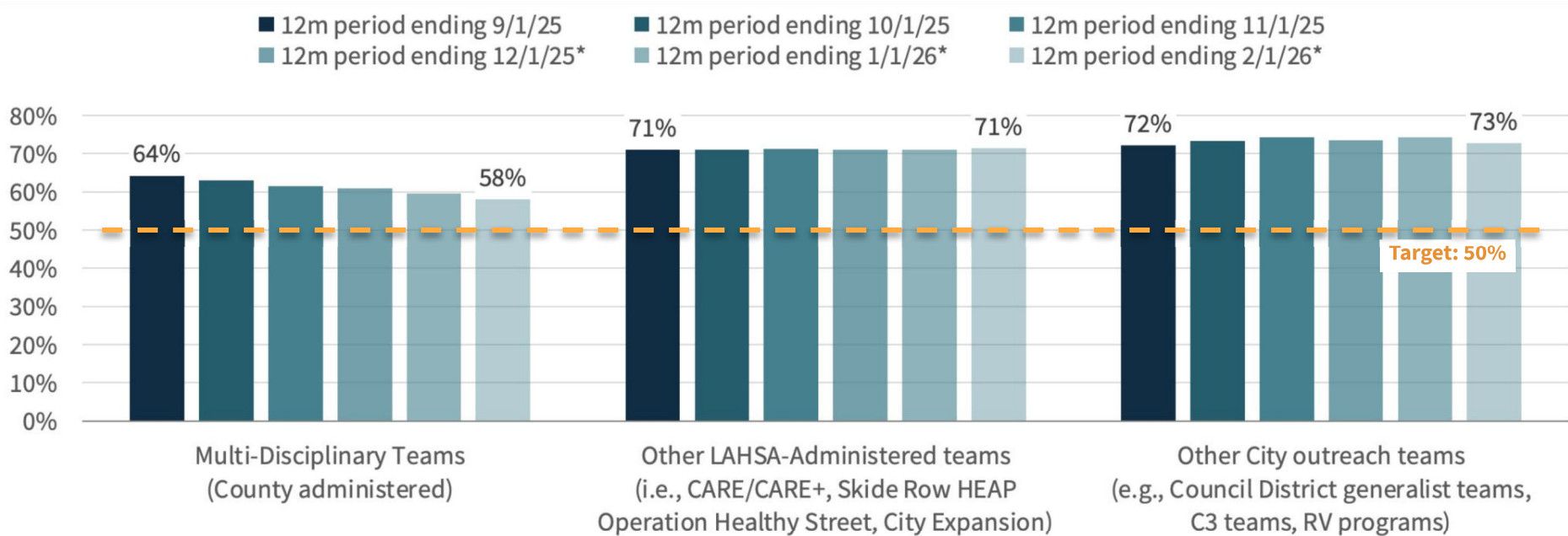
* Data from recent months is preliminary and subject to revision as additional contacts are documented in HMIS.

** Operation Healthy Street, City Expansion, and Roadmap Street Outreach were deactivated in October 2025. By January 2026, LAHSA is only operating CARE/CARE+ and Skid Row HEAP

NOTE: Labels have been adjusted from prior reporting to be more descriptive, but specific programs included in each category have not changed (based on 2024 CLA report - more detail in appendix)

Citywide outreach teams continue to connect or reconnect to ongoing services of more than 50% of clients with whom they initiate contact

Share of unduplicated individuals with whom City street outreach teams initiated contact engaged within each 12 month period specified, by team type



Performance measure #2 in [Council File 25-0576](#)

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 1/13/2026). City-wide programs identified by HSC; no data reported for Roadmap Teams after funding expiration (October 2025). *Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

* Operation Healthy Street, City Expansion, and Roadmap Street Outreach were deactivated in October 2025. By January 2026, LAHSA is only operating CARE/CARE+ and Skid Row HEAP

NOTE: Labels have been adjusted from prior reporting to be more descriptive, but specific programs included in each category have not changed (based on 2024 CLA report - more detail in appendix)

Goal #2: Outreach teams help people prepare for and access housing and services that can help them **improve the quality of their lives**

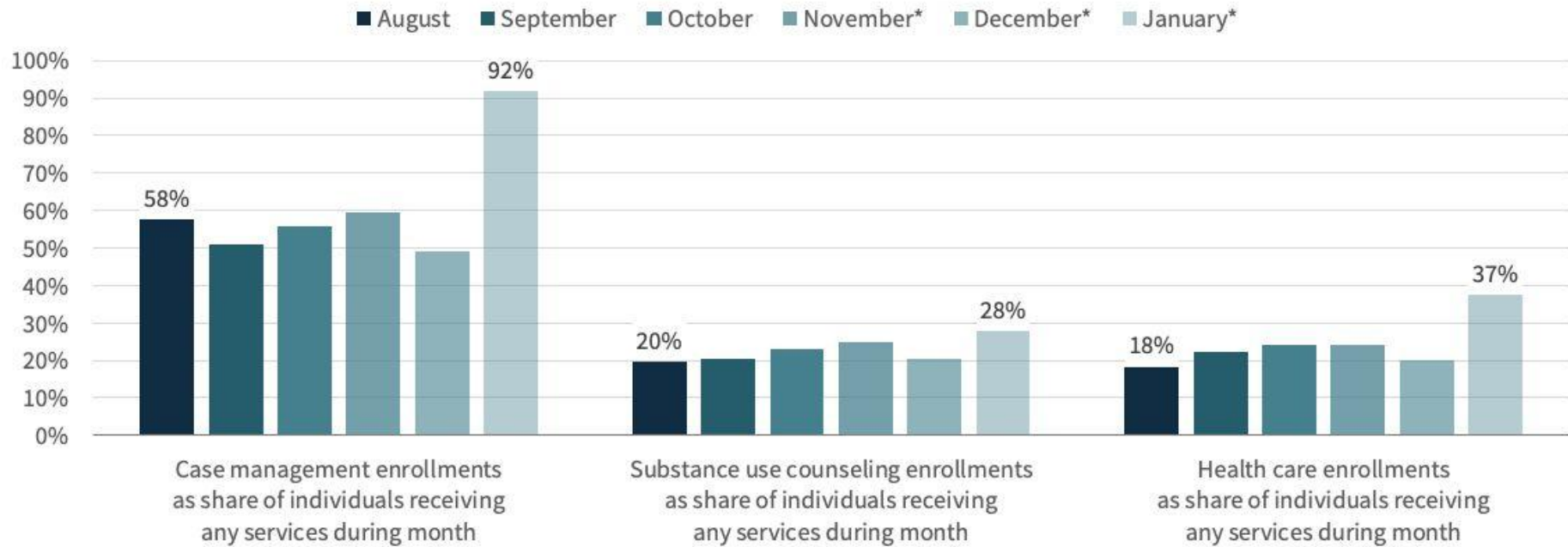
Takeaways from performance data this month:

- The City, LAHSA, and service providers do not have data from County-administered health programs that verifies the number of people receiving these services
- Instead, the only available data is from service providers, who report what they believe to be true about the County-administered health services their clients are receiving
- As such, data in this section should be interpreted with caveats

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

According to data from service providers, the percentage of outreach clients enrolled in case management, substance use counseling and health care increased in January 2026

Share of individuals receiving ongoing services from City-wide Street Outreach teams, by service type and month (provider reported[^])



Performance measures #4, #5, and #6 in [Council File 25-0576](#). Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 2/26/2026). City-funded programs identified by HSC.

* Data from recent months is preliminary and subject to revision as additional services are documented in HMIS. ^ Data verifying service enrollment from the entities providing substance use counseling and health care is not yet available.

Goal #3: Outreach teams help people to **achieve positive housing outcomes**

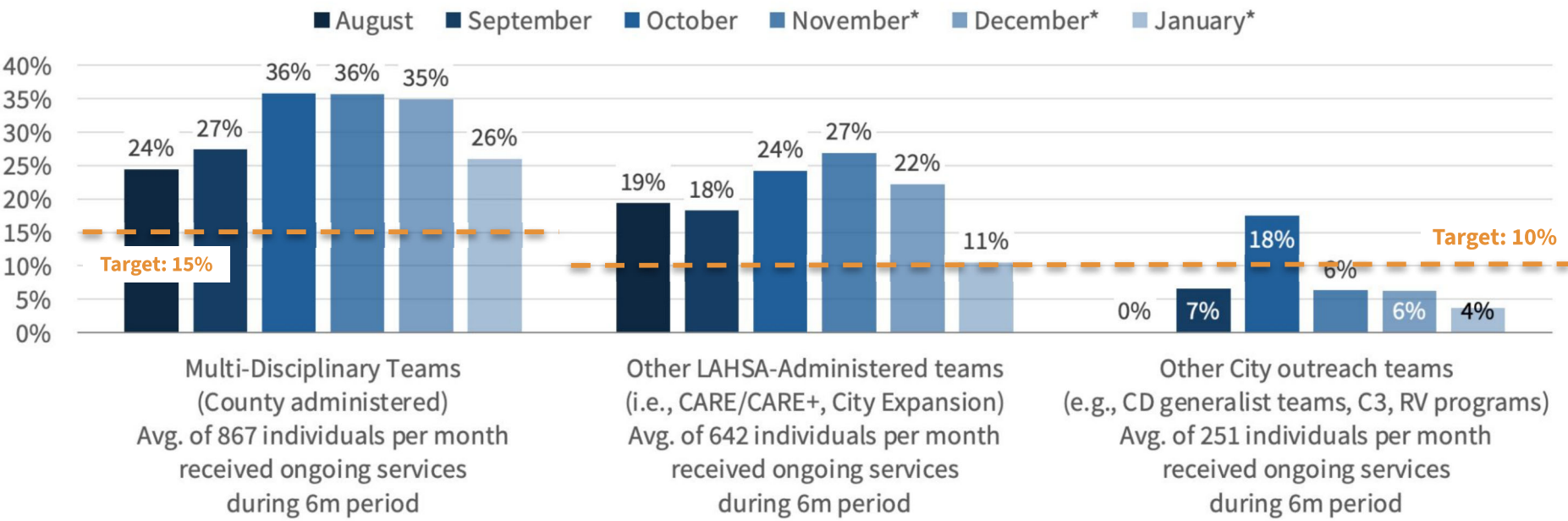
Takeaways from performance data this month:

- Multi-disciplinary teams have more success in helping their clients come inside into temporary housing than other kinds of outreach teams

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

Multi-disciplinary teams have more success in helping their clients come inside into temporary housing than other kinds of outreach

Exits from City-wide outreach programs to temporary situations as share of number of individuals receiving ongoing services, by month and team



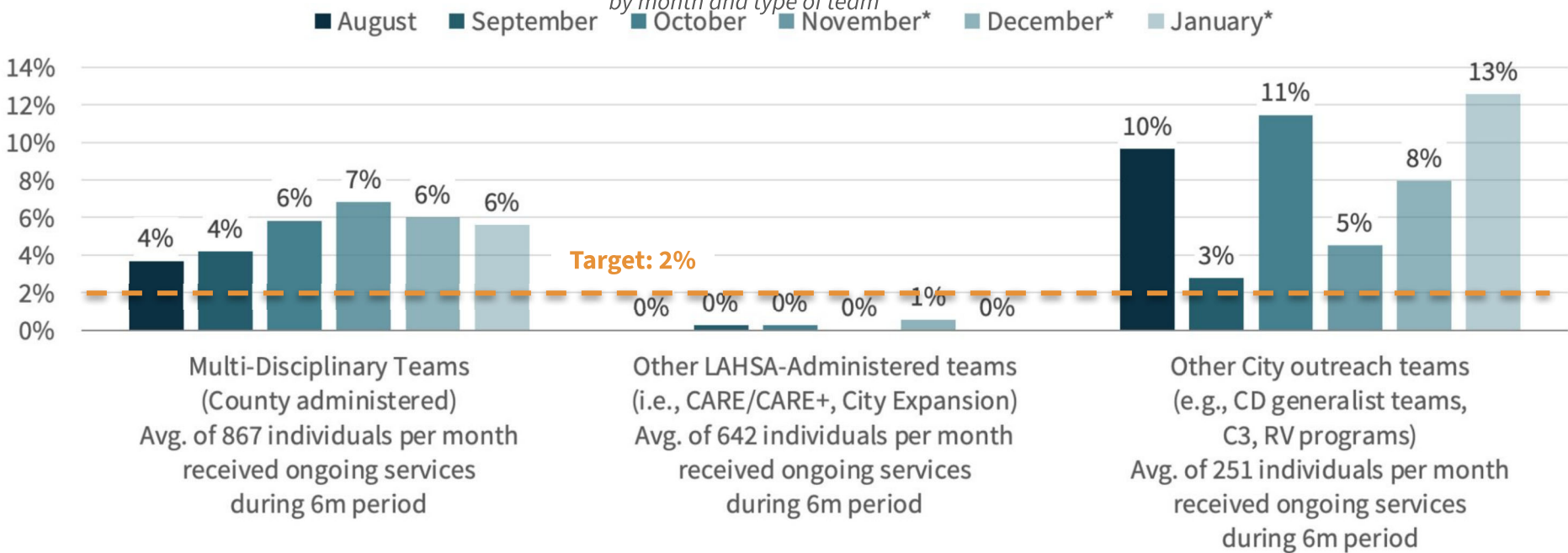
Performance measure #10 in [Council File 25-0576](#). Data source: HSC calculations from LAHSA Outreach Exits dashboard data (as extracted 2/16/2026). City-wide programs identified by HSC; funding for Roadmap Teams concluded in October 2025. * Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

* Operation Healthy Street, City Expansion, and Roadmap Street Outreach were deactivated in October 2025. By January 2026, LAHSA is only operating CARE/CARE+ and Skid Row HEAP

NOTE: Labels have been adjusted from prior reporting to be more descriptive, but specific programs included in each category have not changed (based on 2024 CLA report - more detail in appendix)

City outreach teams continue to have the most success in helping their clients access permanent housing

Exits from City-wide Outreach programs to permanent housing situations as share of number of individuals receiving ongoing services, by month and type of team



Performance measure #11 in [Council File 25-0576](#). Data source: HSC calculations from LAHSA Outreach Exits dashboard data (as extracted 2/16/2026). City-wide programs identified by HSC; funding for Roadmap Teams concluded in October 2025. * Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

* Operation Healthy Street, City Expansion, and Roadmap Street Outreach were deactivated in October 2025. By January 2026, LAHSA is only operating CARE/CARE+ and Skid Row HEAP

NOTE: Labels have been adjusted from prior reporting to be more descriptive, but specific programs included in each category have not changed (based on 2024 CLA report - more detail in appendix)

TECHNICAL APPENDIX: Citywide Outreach

Universe: City-funded programs identified in LAHSA data by HSC staff from CAO matrix of citywide outreach team (October 3, 2024), as included in 4/22/2024 CLA report to City Council re: “Homelessness Outreach Inventory and Needs Assessment Report. Does not include work of Inside Safe outreach teams (not reflected in LAHSA data). HSC staff will work with LAHSA, CAO and other partners as appropriate to refine list of City-funded programs included in future analyses.

Metric	Data source	Methodology
#1: Number of unduplicated individuals with whom outreach teams initiate contact	LAHSA <i>Street Outreach Services</i> table prepared for HSC staff	Contacted is defined as an outreach workers making initial contact through light-touch interactions, including providing food or water. Data shows unduplicated count of individuals served in each period per HMIS; individuals are de-duplicated within program and period, but are counted more than once if they were contacted by multiple programs, and appear in each period in which they were served. Categorization of team by type done by HSC staff based on program descriptions. Data for all periods extracted 2/16/26.
#2: Share of unduplicated, contacted individuals receiving ongoing services (meaning enrolled in an outreach program and accepting services)	LAHSA <i>Street Outreach Services</i> table prepared for HSC staff	Unduplicated count of individuals receiving ongoing services (engaged) in each 12-month period as share of all clients served in the period per HMIS. Data shows unduplicated count of individuals in each period per HMIS; individuals are de-duplicated within program and period, but are counted more than once if they were engaged with multiple programs, and appear in each period in which they were engaged. Categorization of team by type done by HSC staff based on program descriptions. 12-month rolling period used for consistency with LAHSA KPI-0059 (which assesses engagement over fiscal year). Data for all periods extracted 2/16/26.
#4, 5 and 6: Number of unduplicated, engaged individuals who are enrolled in case management, enrolled in substance use counseling, and/or receiving health care	LAHSA <i>Street Outreach Services</i> table prepared for HSC staff	Unduplicated count of individuals receiving ongoing services (engaged) in outreach programs who are enrolled in each specified service as reported by providers in HMIS. Data shows unduplicated count of individuals receiving services in each period per HMIS; individuals are de-duplicated within service type, program and period, but are counted more than once if they received multiple services or services from multiple programs and appear in each period in which they received services. Data for all periods extracted 2/16/26.
#10 and 11: Number of unique individuals with exits from Outreach to temporary and permanent housing situations	LAHSA <i>Street Outreach - Clients Served</i> table prepared for HSC staff	Unique count of exits for participants in outreach programs for each specified period as share of unique individuals engaged in the same period, by type of exit. Data for all periods extracted 2/16/26. See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.

New aggregate HMIS data from LAHSA, analyzed and verified by the City, will be needed to report on the following measures included in [Council File 25-0576](#). Data on these measures will be included in future reports.

- Performance measure #3: Percentage of contacted individuals who convert to connected clients, disaggregated by number of days between contact and connection.
- Performance measures #7 and #8: Percentage of connected individuals who received and upload ID and social security card in HMIS.
- Performance measure #9: Percentage of connected individuals who are referred to and are active in the interim housing community queue.

City-Funded Interim Housing

Monthly Performance Report

Performance goals for City-funded interim housing

1. The City's investments in interim housing are **fully leveraged** to provide services and shelter to people in need
2. People participating in interim housing receive **quality assistance** to help them prepare for and move into permanent housing
3. People participating in interim housing experience **strong permanent housing outcomes**

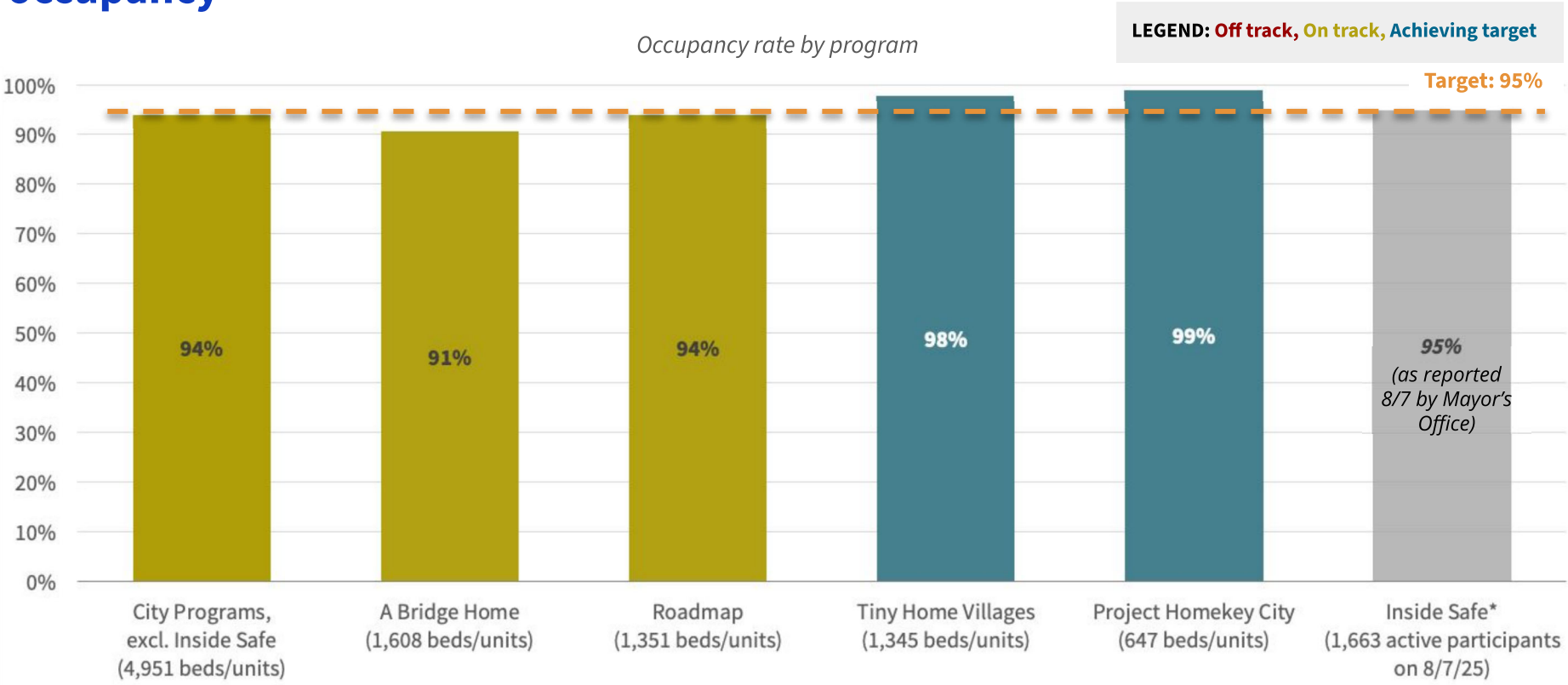
Performance data in this category is reported for Interim Housing sites within Los Angeles city limits that are associated with the following programs: A Bridge Home, Roadmap, Project HomeKey, Tiny Home Village, and Inside Safe.

Goal #1: The City's investments in interim housing are **fully leveraged** to provide services and shelter to people in need

Takeaways from performance data this month:

- **Occupancy remains high** in all five major City-funded interim housing programs
- Nearly 30% of active participants in City-funded interim housing programs have been **participating for more than one year**
- Following performance oversight, **the rate of exits within 90 days is declining**

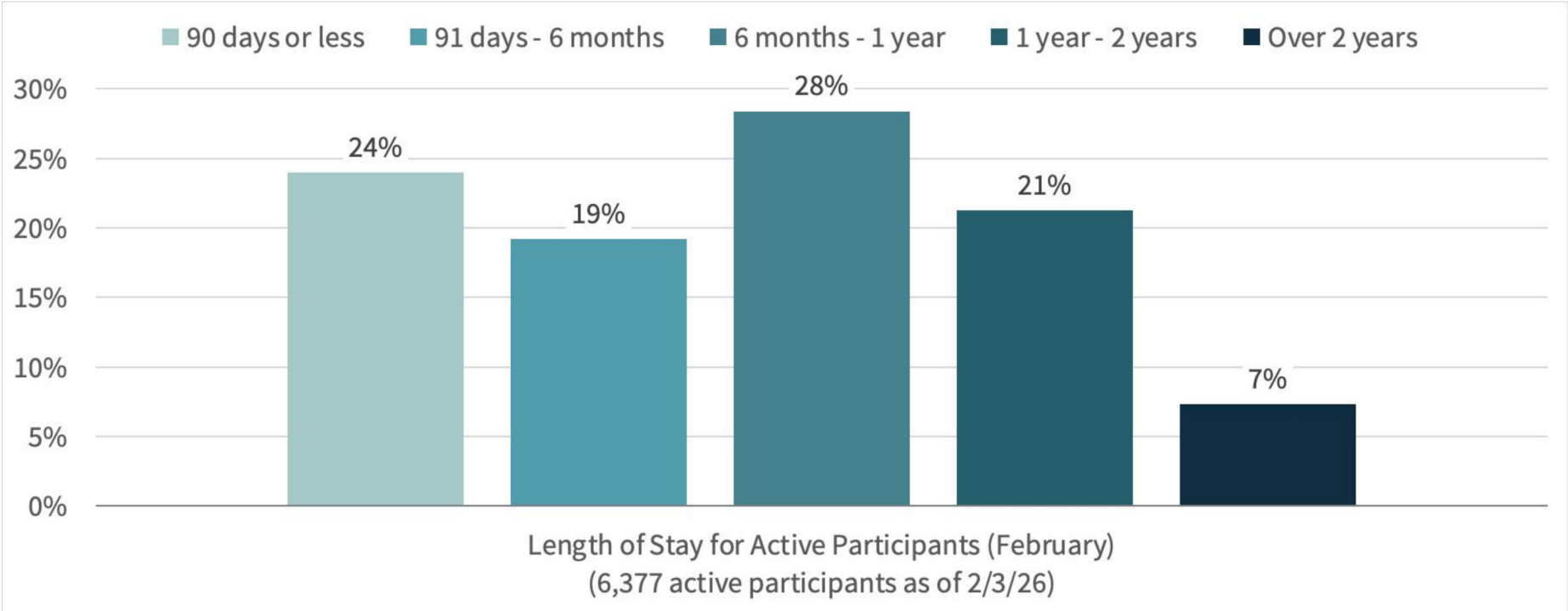
City-funded interim housing continues to be close to the goal of 95% occupancy



Performance measure #12 in [Council File 25-0576](#). Data source: LAHSA Occupancy Module with occupancy as of February 2, 2026, except for Inside Safe (data from Mayor's Office); early reporting used data from LAHSA's occupancy module data for Inside Safe, but LAHSA noted that occupancy module data for Inside Safe is not consistent with actual occupancy due to data issues and reporting lags.

Nearly 30% of active participants in City-funded interim housing have been in interim housing for over one year

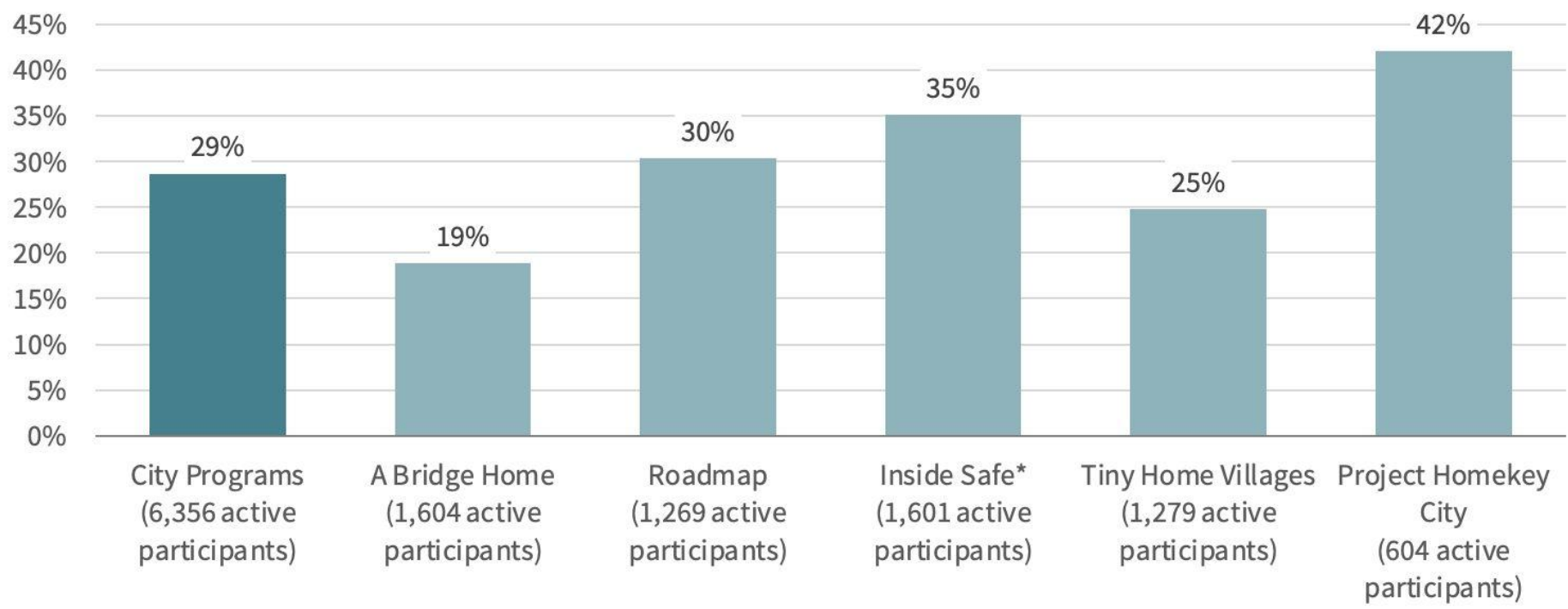
Distribution by length of stay for active participants in City-funded interim housing programs on February 3, 2026



Performance measure #13 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Active Participants dashboards (as extracted 2/3/2026). City-funded programs identified by HSC.

Share participating in City-funded interim housing programs for at least one year varies by program

Share of active participants in City-funded interim housing on February 1, 2026 participating for at least a year, by City program



Very few exits from interim housing have been from those participating in interim housing for over two years

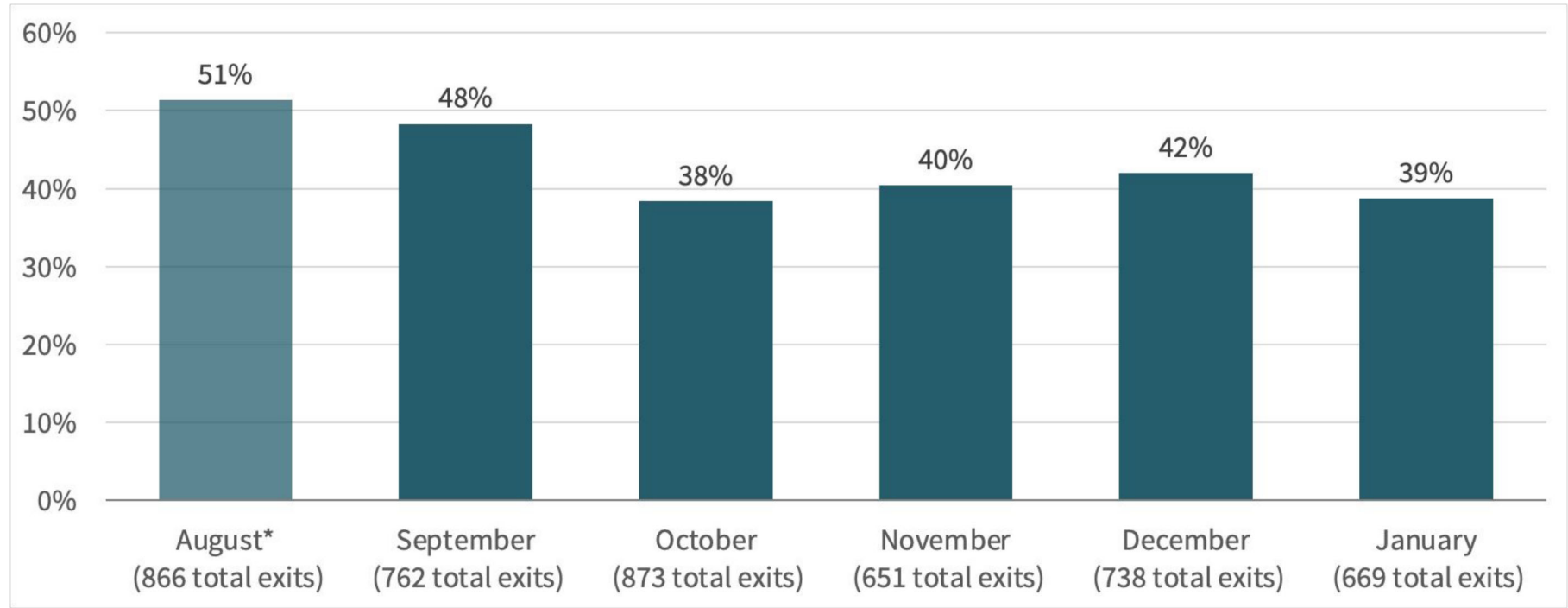
Distribution by length of stay at time of exit for participants who exited Interim Housing so far in FY 2025-26, (City-funded programs)



Performance measure #14 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Exits dashboards (as extracted 2/3/2026). City-funded programs identified by HSC.

Exits from City-funded interim housing within 90 days have fallen since a spike in August and September

Share of participants who exited City-funded interim housing programs within 90 days, by month of exit

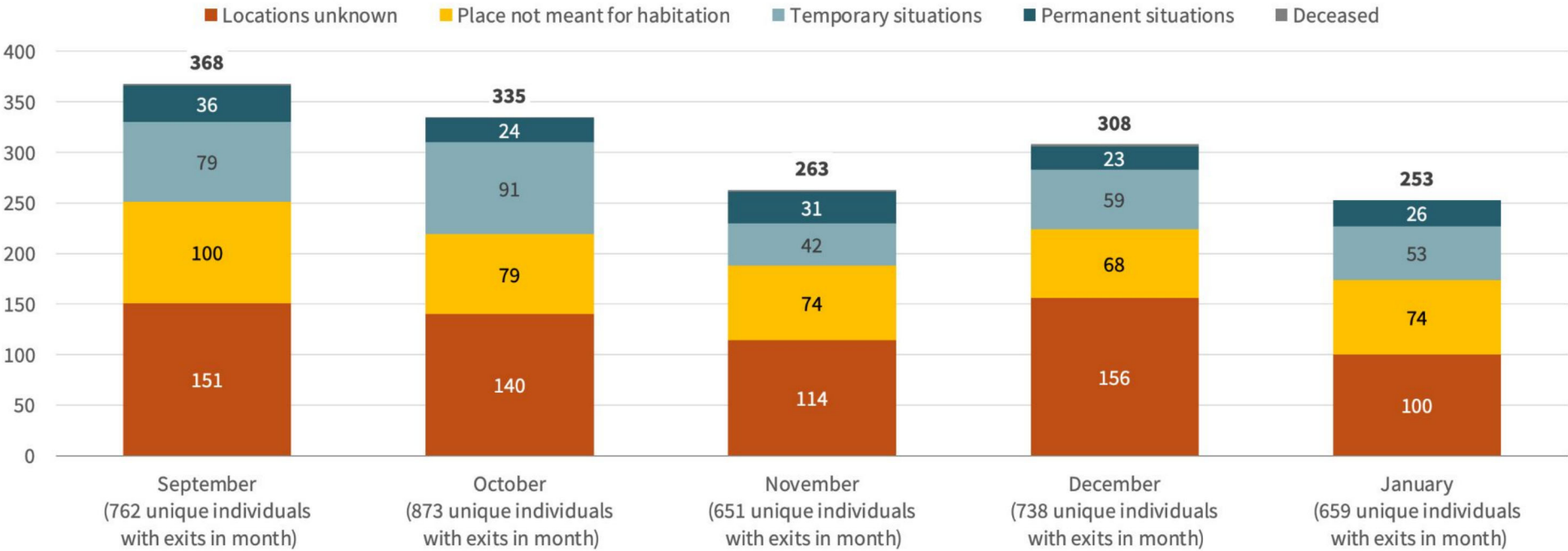


* Exit data for June through August includes administrative transfers due to contractual changes (i.e., where clients did not experience a move); some of these exits may have been within the first 90 days

Data source: LAHSA Interim Housing Exit dashboard (as extracted 2/2/2026). City-funded programs identified by HSC.

Most exits within 90 days are still to locations unknown or not meant for habitation

Participants who exited City-funded interim housing programs within 90 days, by month of exit and exit destination



* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Some of the exits to temporary situations in August could be administrative transfers.

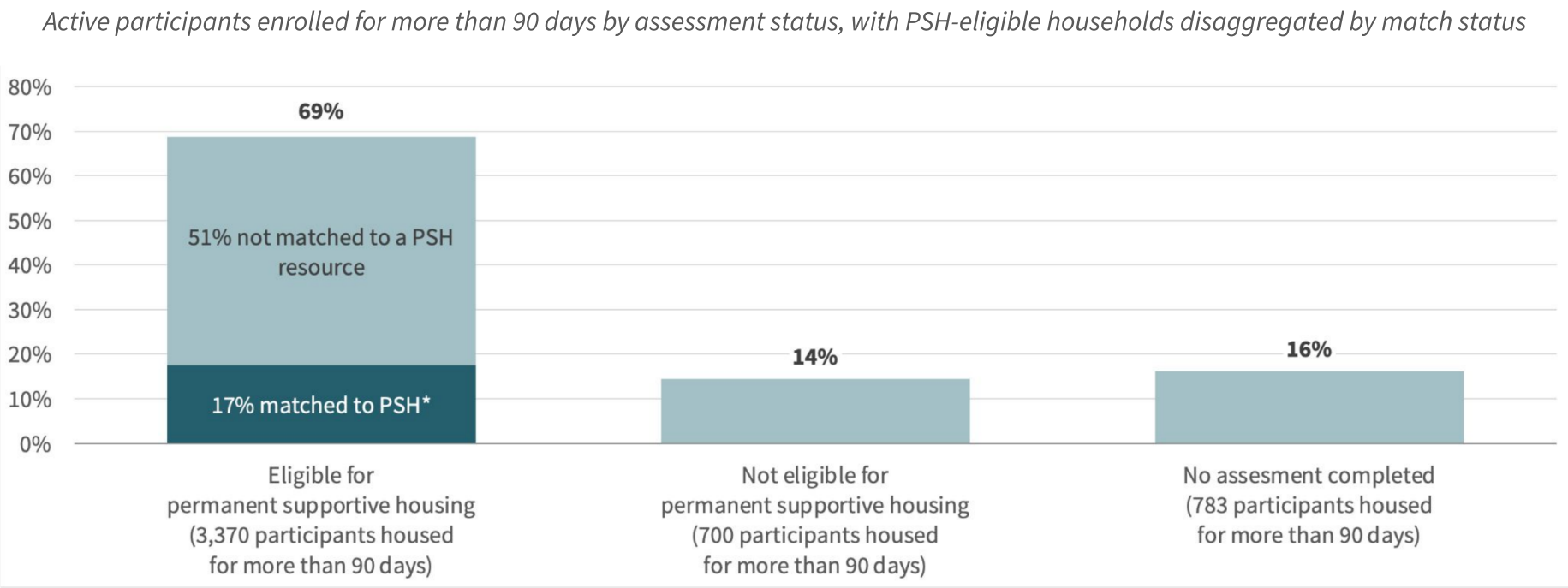
Data source: LAHSA Interim Housing Exits dashboard (as of 2/2/2026). City-funded programs identified by HSC.

Goal #2: People participating in interim housing receive **quality assistance** to help them prepare for and move into permanent housing

Takeaways from performance data this month:

- Nearly 70% of interim housing participants have been found eligible for permanent supportive housing, but **fewer than 20% have been matched** to permanent supportive homes
- **Room for improvement on case management:** fewer than 70% of participants have all documents ready

Nearly 70% of interim housing participants are eligible for permanent supportive housing, but just 17% have been matched to permanent supportive homes

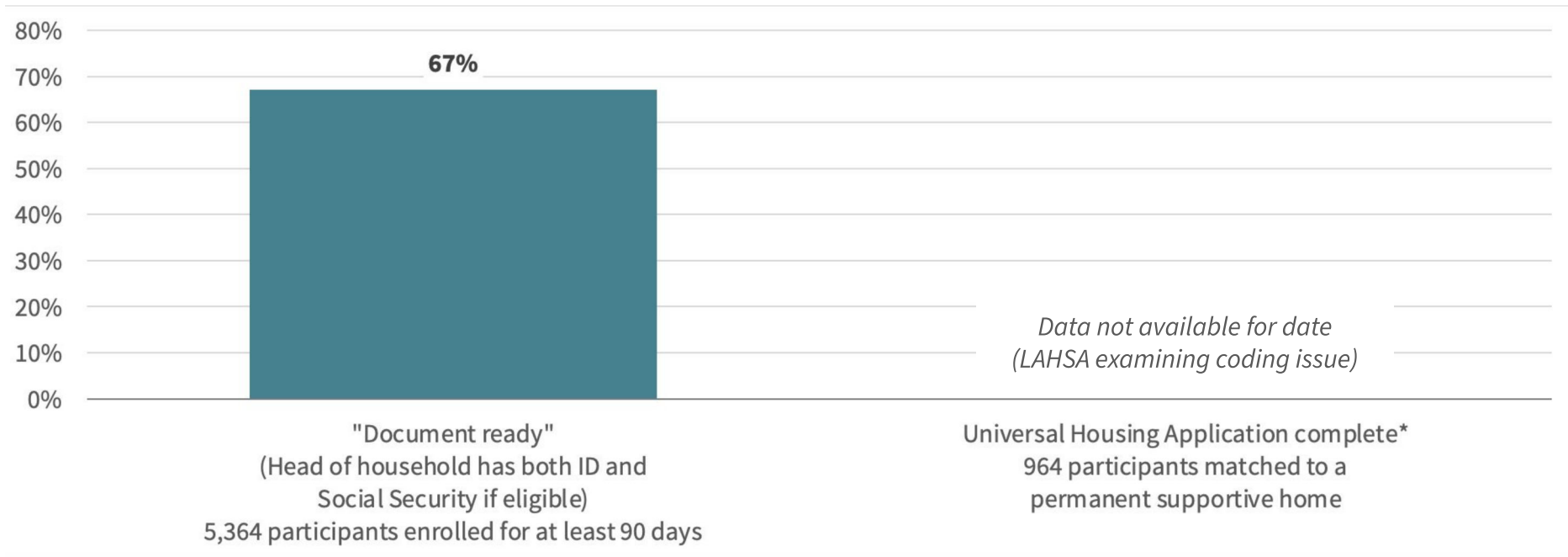


Performance measure #16 and #17 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Active Participants dashboard (as of 2/2/2026). City-funded programs identified by HSC.

*Prior to November 2025, PSH-eligible individuals matched to units in new buildings (“batch-matched”) were not counted as “matched” on the LAHSA dashboards; the share matched has increased with their inclusion.

Room for improvement on case management: only 67% of participants are document ready

Interim housing active participants, by documentation and UHA completion status



Interim measures on which the City is reporting until LAHSA releases KPI data for Fiscal Year 2025-26, which will be needed to report on [performance measures #18, 19 and #20 in Council File 25-0576](#).

Data source: LAHSA Interim Housing Active Participants dashboard (as extracted 2/3/2026), with data as of 2/3/2026. City-funded programs identified by HSC.

* Excludes individuals matched to permanent housing resources in projects that do not accept the Universal Housing Application.

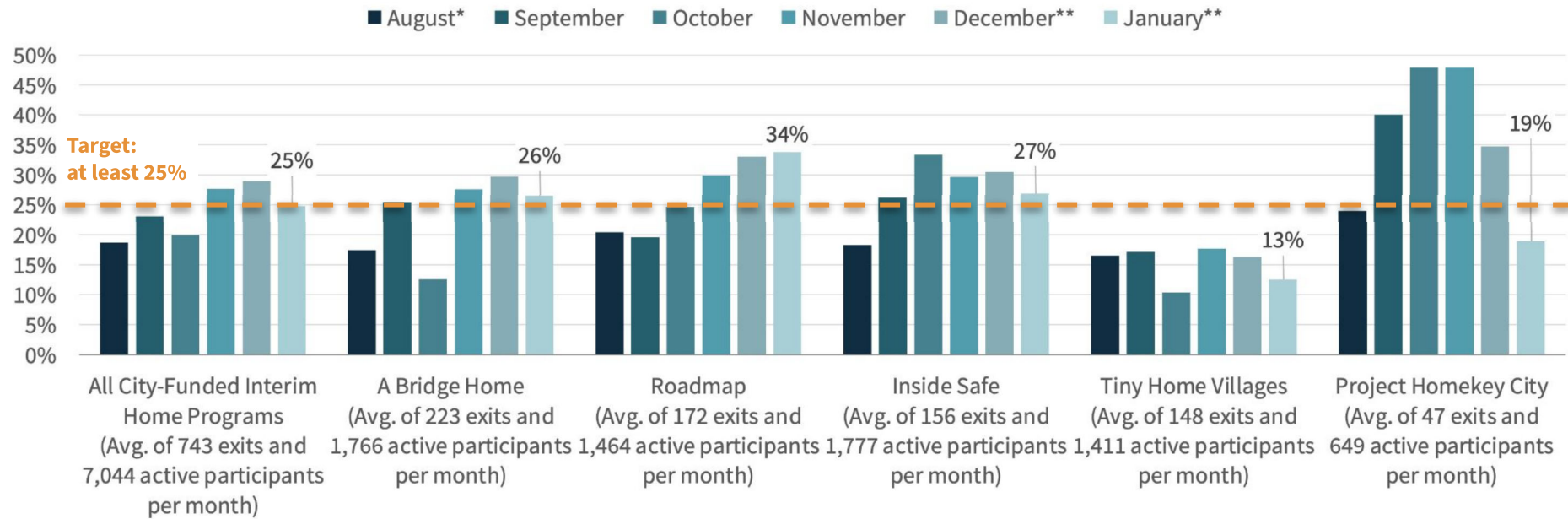
Goal #3: People participating in interim housing experience **strong permanent housing outcomes**

Takeaways from performance data this month:

- Exits from City-funded interim housing to permanent situations **remained at above the 25% target for all but two City-funded programs**, however Tiny Home Villages remained low and Project Home Key City decreased significantly
- Troublingly, all City-funded interim housing programs **continue to exit participants to locations that are unknown or not suitable for human habitation at high rates**

Exits from City-funded interim housing to permanent situations remained at above the 25% target for all but two City-funded programs, however Tiny Home Villages remained low and Project Homekey City decreased significantly

Share of total exits from City-funded interim housing programs to permanent housing situations in each of last six months



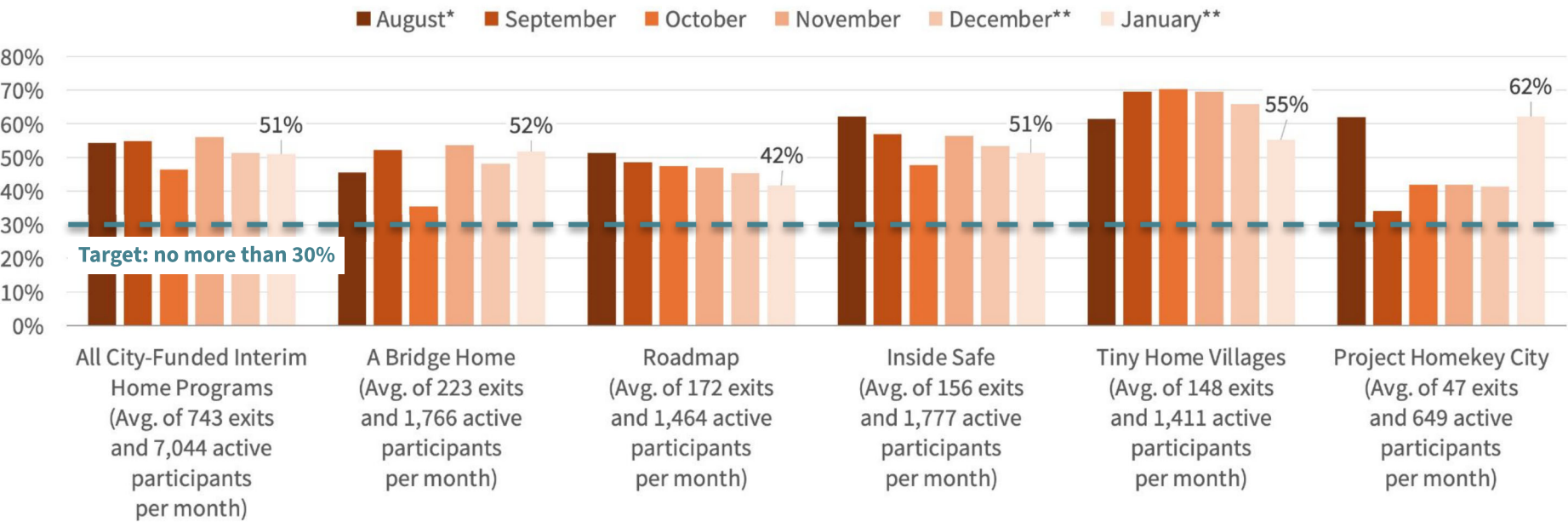
Performance measure #21 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Summary dashboard (as extracted 2/2/2026). City-funded programs identified by HSC.

* August data has been adjusted to remove from exit counts administrative transfers due to contractual changes (i.e., where clients did not experience a move)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situation tends to increase for a given month as additional exits are recorded.

The share of exits to locations that are unknown or not suitable for human habitation remained significantly above the target rate for all City-funded interim housing programs, with a notable increase for Project Homekey City

Share of total exits from City-funded interim housing programs to locations unknown or not suitable for human habitation in each of last six months



Performance measure #22 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Summary dashboard (as extracted 2/2/2026). City-funded programs identified by HSC.

* August data has been adjusted to remove from exit counts administrative transfers due to contractual changes (i.e., where clients did not experience a move)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to unknown or homeless situations tends to decrease for a given month as additional exits are recorded.

TECHNICAL APPENDIX: Interim Housing (part 1)

Universe: City-funded sites in one of the following City-funded programs: A Bridge Home, Roadmap, Project HomeKey, Tiny Home Villages and Inside Safe (as identified from LAHSA data by HSC staff)

Metric	Data source	Methodology
#12: Occupancy in interim housing programs	Data shared by LAHSA with HSC staff	<u>Occupancy rate in City-funded IH programs (excluding Inside Safe)</u> : Occupancy as of 2/2/26 for validated sites in City-funded programs. Occupancy rate reflects available beds/units minus offline beds/units as share of total beds/units.
	Verbal report shared by Mayor’s Office with HSC staff	<u>Occupancy rate in Inside Safe program</u> as of 8/7/25.
#13: Days enrolled for active participants in interim housing	LAHSA <i>Active Participants</i> dashboard	Unduplicated count of active participants in City-funded interim housing programs by days enrolled. Data shows unduplicated count of participants active in City-funded program on January 2, 2026 (as extracted 1/8/26).
#14: Length of stay at time of exit for participants who exit interim housing	LAHSA <i>Interim Housing Exits</i> dashboard	Unduplicated count of participants who exited City-funded interim housing programs by length of stay at time of exit. Data from July 1, 2025 to February 2, 2026 (extracted 2/2/26).
#16: Active participants in interim housing by Housing Acuity Index assessment status	LAHSA <i>Interim Housing Active Participants</i> dashboard	Unduplicated count of active participants in City-funded interim housing programs enrolled for more than 90 days by Housing Acuity Index assessment status. Data as of January 2, 2026 (as extracted 2/2/26).
#17: Active participants eligible for PSH per HAI that have been matched to a PSH resource	LAHSA <i>Interim Housing Active Participants</i> dashboard	Unduplicated count of active participants in City-funded interim housing programs enrolled for more than 90 days who are eligible for Permanent Supportive Housing per the Housing Acuity Index assessment, who have been matched to a PSH resource or enrolled in a PSH program, as a share of participants eligible for PSH per HAI. Data as of February 2, 2026 (as extracted 2/2/26). NOTE: Prior to November 2025, PSH-eligible individuals matched to units in new buildings (“batch-matched”) were not counted as “matched” on the LAHSA dashboards; the share matched has increased with their inclusion.

TECHNICAL APPENDIX: Interim Housing (part 2)

Metric	Data source	Methodology
#18 and 19*: Share of participants enrolled in interim housing for more than 60 days who are document ready (have SSC and ID)	LAHSA <i>Interim Housing Active Participants</i> dashboard	Share of unique participants enrolled as of February 3, 2026 who have been enrolled in a City-funded IH program for at least 60 days and who are document ready (i.e., have both a social security card and ID); based on documentation of head of household. Data extracted 2/3/26. * This measure differs from the KPI metrics (KPI-0199 and KPI-0198) that will be reported in the future as it include only participants with both forms of documentation (instead of reporting each separately), and reports on participants enrolled for 60 rather than 45 days (not possible to isolate participants enrolled for only 45 days from current dashboards). See LAHSA FY25-26 KPI dictionary for additional detail.
#20*: Share of participants matched to a PSH resource who have a completed Universal Housing Application (UHA)	LAHSA <i>Interim Housing Active Participants</i> dashboard	Share of unique participants enrolled in a City-funded IH program as of February 3, 2026 and who have been matched to a permanent supportive housing resource for whom a universal housing application (UHA) has been completed (approved or submitted). Note that not all PSH resources currently accept the UHA, and this measure does not include participants with a completed paper application. Data extracted 2/3/26. * This measure differs from the KPI metric (KPI-0202) that will be reported in the future as it counts all completed application, whereas the KPI metric counts only timely applications (completed within 7 days or declined with 2 days of the match). See LAHSA FY25-26 KPI dictionary for additional detail.
#21 and 22: Exits from interim housing programs by destination	LAHSA <i>Internal Interim Housing Exits</i> report	Total exits of unique individuals from interim housing programs within each period. Percentages are unique individuals with each specific type of exit within period as a share of unique individuals with at least one exit within period; some individuals may have multiple exits within period and therefore be counted in multiple categories). Data for all periods extracted 2/2/26. See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.

Performance measures to be included in future reports

New aggregate HMIS data from LAHSA, analyzed and verified by the City, will be needed to report on the following measures included in [Council File 25-0576](#). Data on these measures will be included in future reports.

- Performance measure #15: At least 95% of enrolled participants have completed a housing plan within 120 days of enrollment

LAHSA has not yet released KPI data from Fiscal Year 2025-26, will be needed to report on the following measures included in [Council File 25-0576](#).

- Performance measures #18: At least 75% of enrolled participants have their Social Security Card, or receipt of order and Social Security Number, uploaded into HMIS within 45 days of enrollment (if eligible)
- Performance measure #19: At least 85% of enrolled participants have their ID, or receipt of order, uploaded into HMIS within 45 days of enrollment

Time Limited Subsidies

Monthly Performance Report

City performance goals for time limited subsidies

1. The City's investments in Time Limited Subsidies are fully leveraged to provide housing
2. Time Limited Subsidy programs effectively help participating households prepare for and access permanent housing
3. Time Limited Subsidy program participants experience strong permanent housing outcomes

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

Goal #1: The City's investments in Time Limited Subsidies are **fully leveraged** to provide services and shelter to people in need

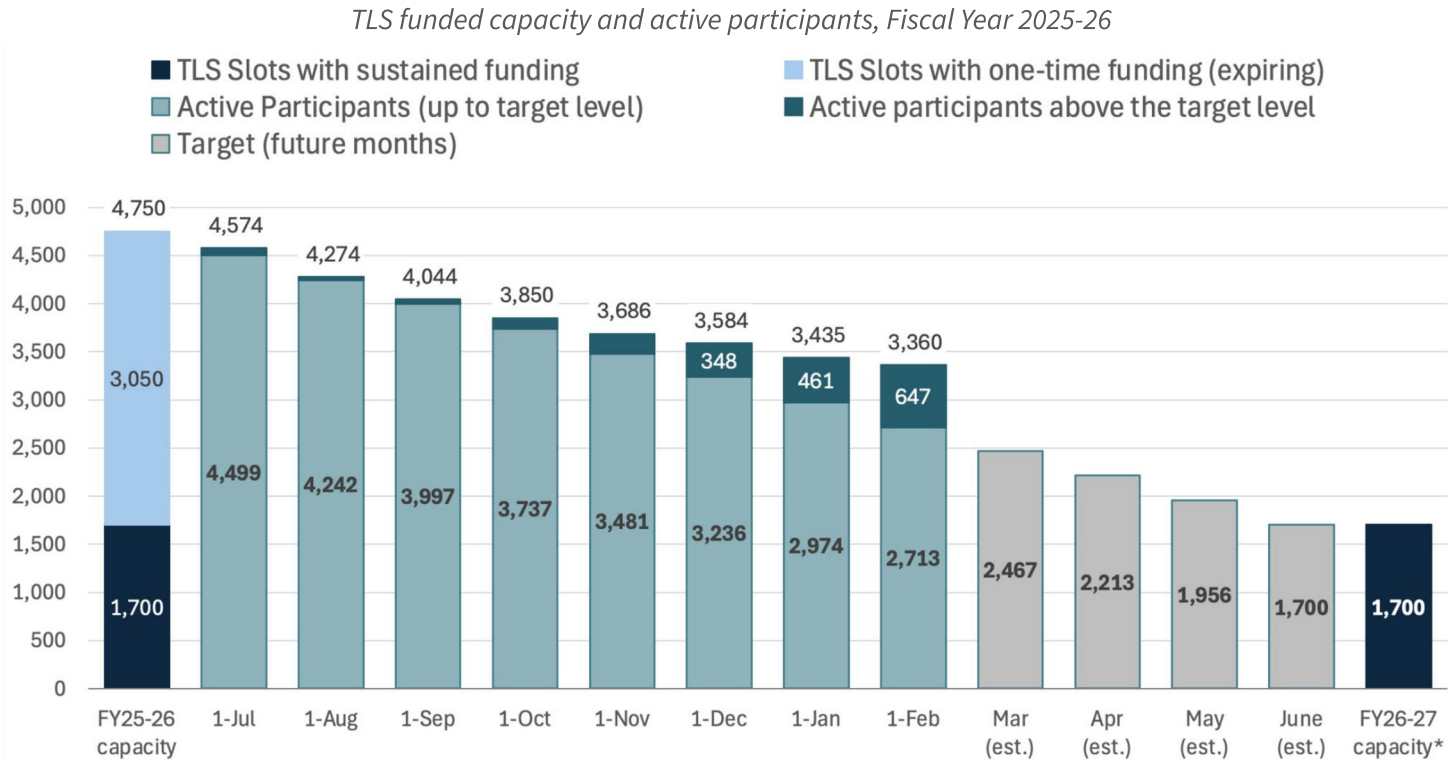
Takeaways from performance data this month:

- The region is working to help around 3,000 households transition out of the TLS program this fiscal year, because of federal, state, and local funding cliffs
- In recent months, fewer households have exited the program
- But, those who do exit are transitioning to permanent housing at an encouraging rate

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

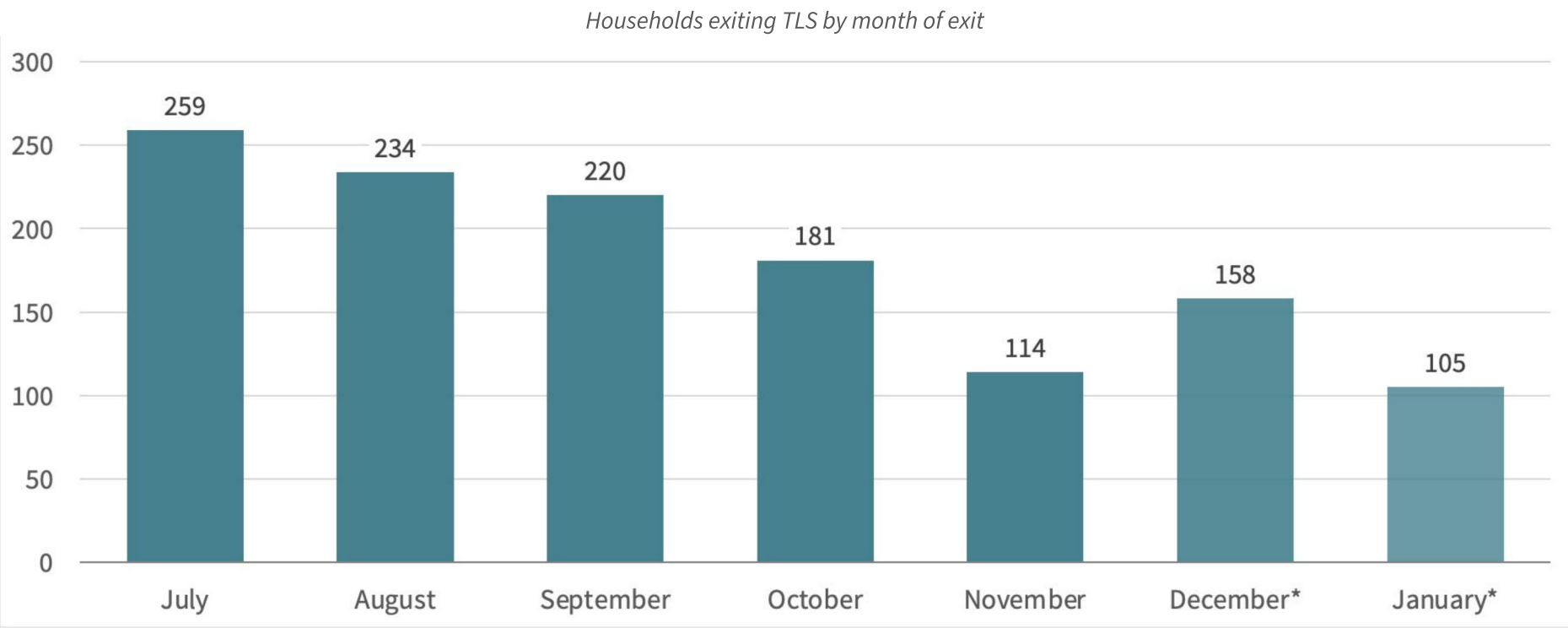
Fewer households are exiting the regional TLS program as the region approaches a funding cliff for this program

Given reductions in federal, state, and local funding for the time limited subsidy program, the region is currently working to help participants in slots that will not be funded next fiscal year (the “one-time slots”) transition to permanent housing, leading to an intentional decrease in utilization.



Performance measure #23 in [Council File 25-0576](#). * FY26-27 capacity assumes that slots not funded with one-time funding are sustained.
Data source: Funded TLS slots for each fiscal year as shared with HSC staff by LAHSA data team; Households with a move-in date or housed from LAHSA TLS Summary dashboard, filtered to LAHSA-contracted programs for Adults and Families (e.g., does not include DV, Youth, or specialized programs) excluding SUNOFO, on first of each month, as extracted February 2, 2026.

Fewer households are exiting the regional TLS program as the region approaches a funding cliff for this program



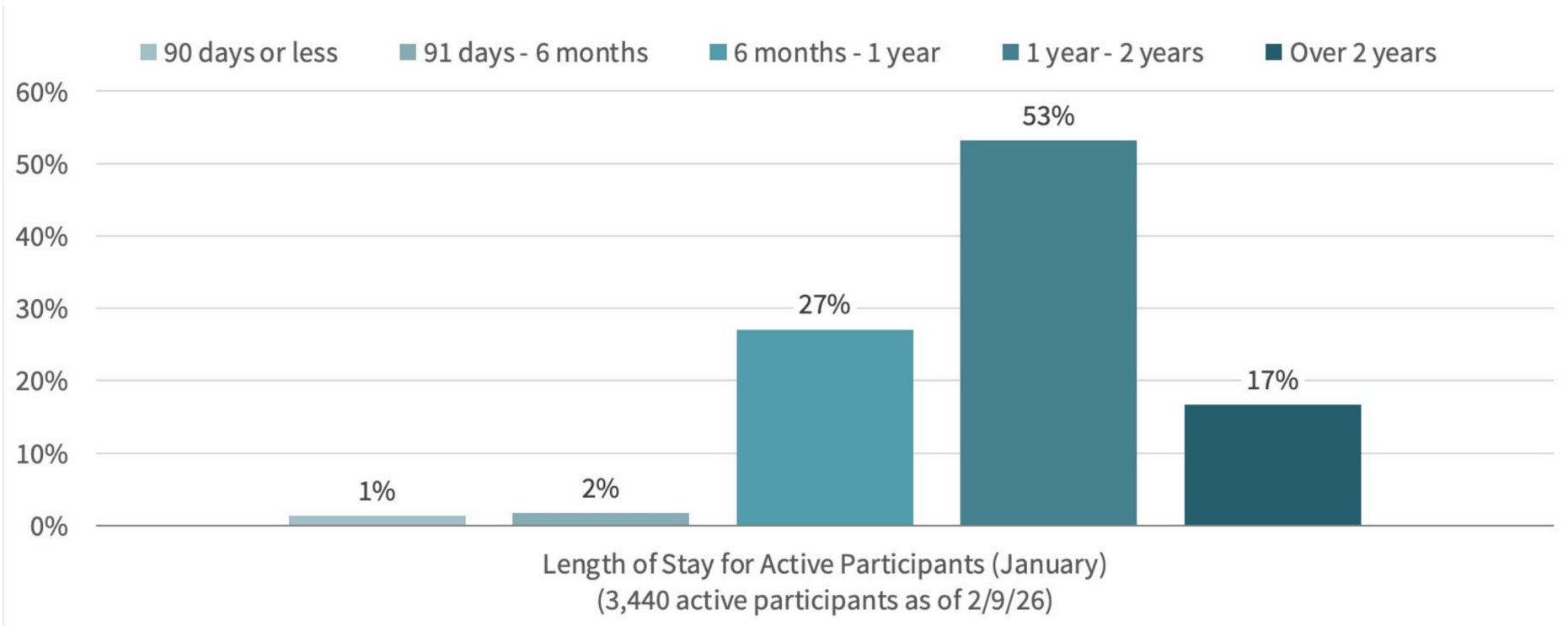
Data source: LAHSA TLS Exits dashboards (as of 2/9/2026), for LAHSA-contracted adult and family programs only.

* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situations typically increases for a given month as additional exits are recorded, and the share of exits to unknown or unsuitable locations typically decreases.

40

17% of participants in the regional TLS program have been housed for longer than the intended 24 months

Distribution of active participating households by days enrolled



Encouragingly, the regional TLS program was able to help more people who have been in the program over 24 months exit in January

Exits from LAHSA-contracted TLS Adult and Family programs in last six months, by month of exit and time housed prior to exit



Performance measures #25 in [Council File 25-0576](#). Data source: LAHSA TLS Exits dashboard (as extracted 2/9/2026), for LAHSA-contracted adult and family programs only.

* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

Goal #2: Time
Limited Subsidy
programs
effectively help
participating
households
**prepare for and
access permanent
housing**

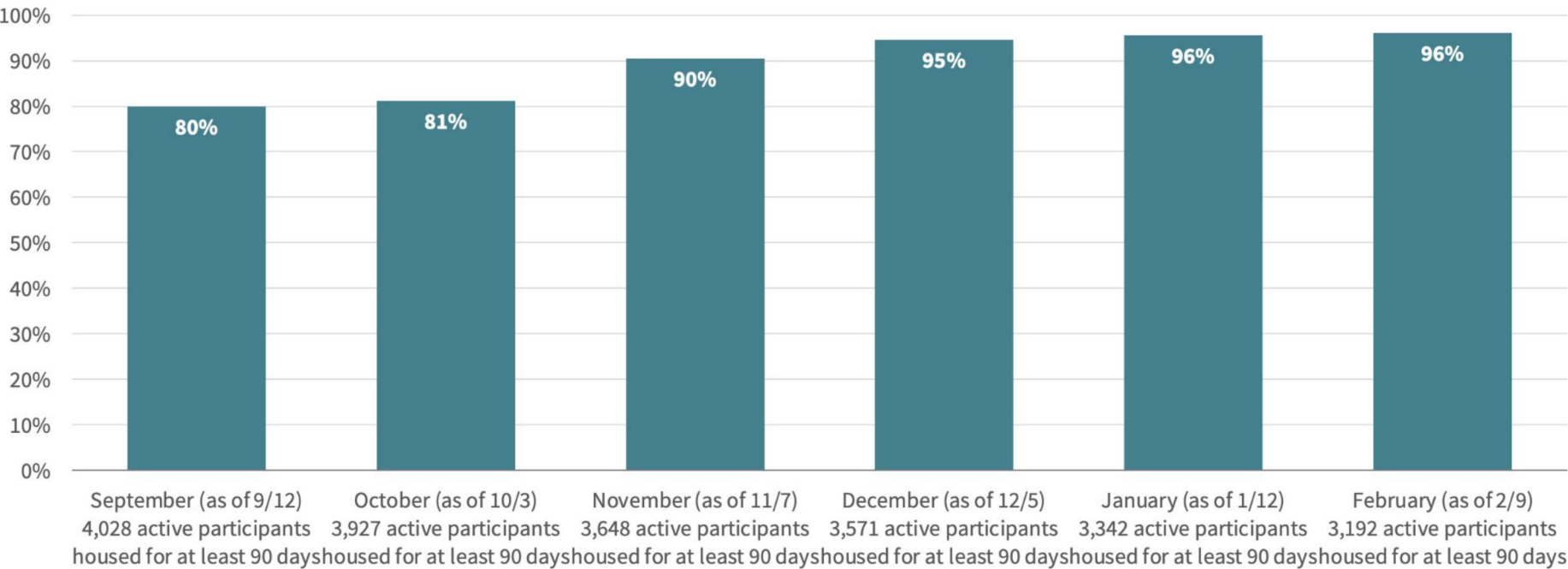
Takeaways from performance data this month:

- Service providers have achieved a significant improvement in the number of households assessed for eligibility for permanent supportive housing this fiscal year: at the beginning of the year, **nearly all housed for more than 3 months have been assessed**
- There has been little change in the percentage of participants in the regional TLS program who are **document ready**

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

Service providers have achieved a marked improvement in the percentage of TLS participants assessed for permanent supportive housing eligibility

Share of households active in TLS and housed for at least 90 days with completed HAI assessments, by month

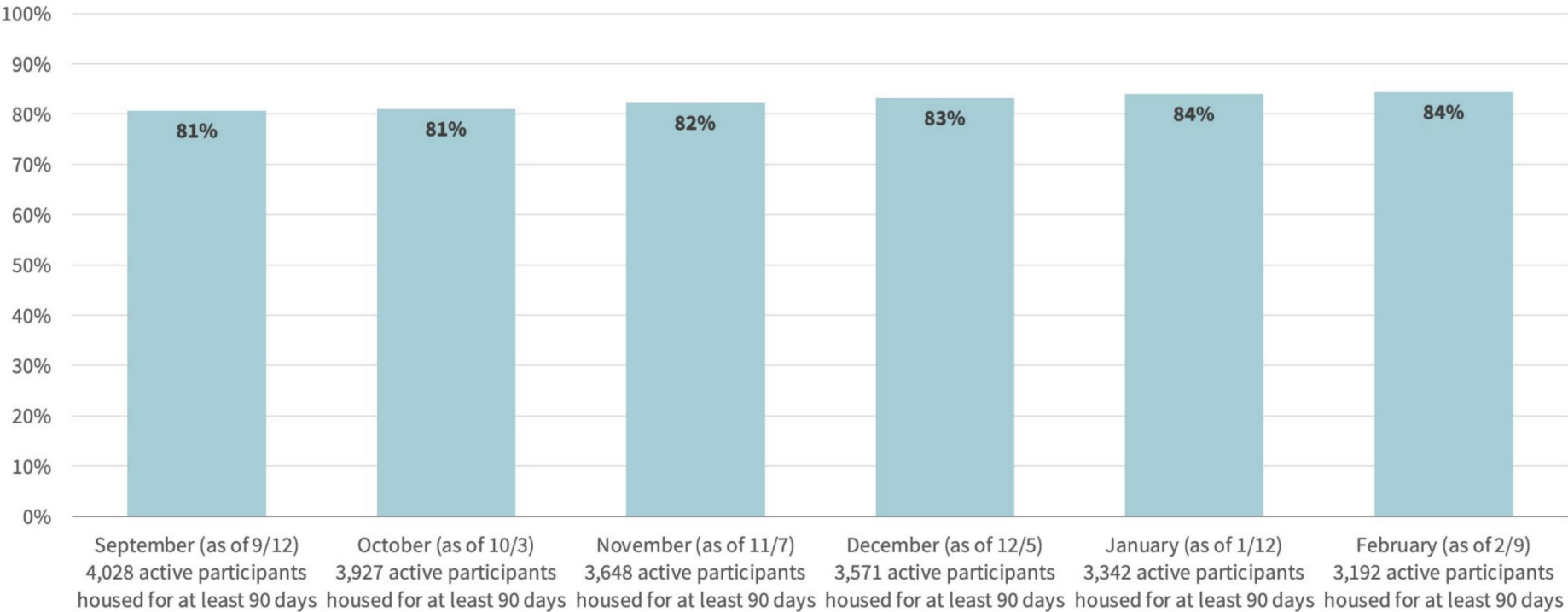


Interim measures on which the City is reporting until LAHSA releases KPI data for Fiscal Year 2025-26, which will be needed to report on [performance measures #27 in Council File 25-0576](#).

Data source: LAHSA TLS Active Participants dashboard for 9/12/25 (as extracted 9/24/25), 10/3/25 (as extracted 10/8/25), 11/7/25 (as extracted 11/12/2025), 12/5/25 (as extracted 12/11/2025), 1/12/26 (as extracted 1/20/26), 2/9/26 (as extracted 2/9/26) for LAHSA-contracted adult and family programs only; excludes household with no move-in date.

There has been little change in the percentage of participants in the regional TLS program who are document ready

Share of households active in TLS and housed for at least 90 days who have obtained ID and Social Security Card, by month



Interim measures on which the City is reporting until LAHSA releases KPI data for Fiscal Year 2025-26, which will be needed to report on [performance measures #26 in Council File 25-0576](#).

Data source: LAHSA TLS Active Participants dashboard for 9/12/25 (as extracted 9/24/25), 10/3/25 (as extracted 10/8/25), 11/7/25 (as extracted 11/12/2025), 12/5/25 (as extracted 12/11/2025), 1/12/26 (as extracted 1/20/26), and 2/9/26 (as extracted 2/9/26) for LAHSA-contracted adult and family programs only; excludes household with no move-in date.

Goal #3: Time
Limited Subsidy
program
participants
experience **strong
permanent
housing outcomes**

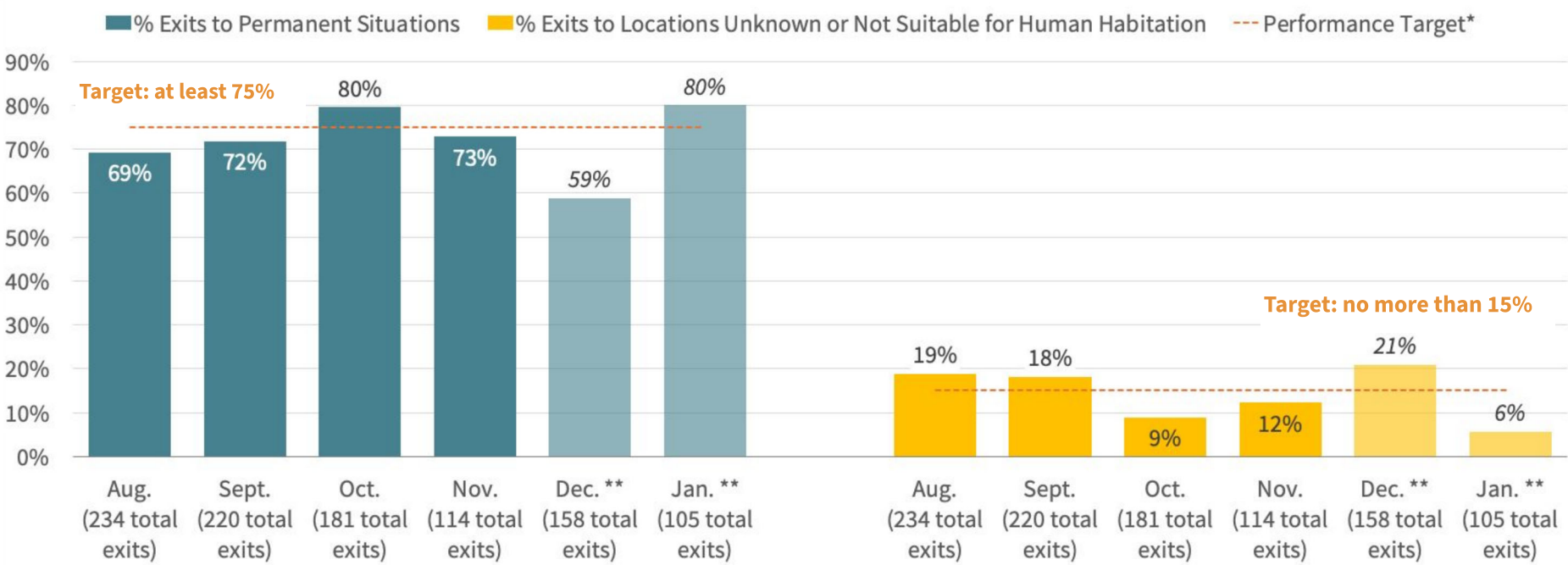
Takeaways from performance data this month:

- Significant **increase in exits from TLS to permanent situations** in January, with the share of **exits to locations unknown or not suitable for habitation also decreasing significantly**

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

Encouragingly, households who exited the regional TLS program in January transitioned to permanent housing at a high rate

Share of total exits from Time Limited Subsidy programs by destination in each of last six months



Performance measures #30 and #31 in [Council File 25-0576](#). Data source: LAHSA TLS Exits dashboard (as extracted 2/9/2026), for LAHSA-contracted adult and family programs only, excluding SUNOFO.

* The performance target is a floor for exits to permanent situations (75%), and a ceiling for exits to unknown or unsuitable locations (15%)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situations typically increases for a given month as additional exits are recorded, and the share of exits to unknown or unsuitable locations typically decreases.

TECHNICAL APPENDIX: Time Limited Subsidies (part 1)

Universe: LAHSA-contracted Time Limited Subsidy (TLS) Adult and Family programs; HSC staff filter data from TLS dashboards based on program list provided by LAHSA data team. Does not currently include DV, youth or other specialized programs; HSC and LAHSA will seek to limit to only programs with any City funding for future reporting.

Metric	Data source	Methodology
#23*: TLS Utilization	Report provided to HSC by LAHSA data team	Total contracted slots in FY24-25 across LAHSA-contracted programs as reported by LAHSA; FY25 count includes “turnover” and “one-time” slots, FY26 count shows just “turnover” slots (assumes current regional funding level will be sustained).
	LAHSA <i>TLS Summary</i> dashboard	Deduplicated count of households with move-in dates as of first of each month (as extracted January 21, 2026 - with data as of 2/9/26). Data filtered to LAHSA-contracted Adult/Family programs, excluding SUNOFO programs. Estimated number of households for future months calculated as count of participants on January 1 minus the average monthly change from July to January (-183 households).
#24: Days enrolled for active participants in TLS	LAHSA <i>TLS Active Participants</i> dashboard	Unduplicated count of active households in LAHSA-contracted Adult and Family TLS programs by days enrolled. Data as of 1/2/26 (as extracted 2/9/26).
#25: Length of stay at time of exit for participants who exit TLS	LAHSA <i>TLS Exits</i> dashboard	Unduplicated count of active households in LAHSA-contracted Adult and Family TLS programs by length of stay at time of exit. Data as of 2/9/26 (as extracted 2/9/26).
#26*: Share of TLS participants housed for more than 90 days who are document ready (ID and Social Security Card if eligible for SSC)	LAHSA <i>TLS Active Participants</i> dashboard	Deduplicated count of households with move-in dates as of 2/9/26 (as extracted 2/9/26), who have been housed for more 3 months and are classified as document ready (have ID and Social Security Card (if eligible); based on documentation of head of household. Filtered to LAHSA-contracted programs. * This measure differs from the KPI metric (KPI-0201) that will be reported in the future as it include only participants with both forms of documentation (instead of reporting only those who have obtained a Social Security Card, with or without an ID). See LAHSA FY25-26 KPI dictionary for additional detail.

TECHNICAL APPENDIX: Time Limited Subsidies (part 2)

Metric	Data source	Methodology
#27*: Share of TLS participants housed for more than 90 days who have a completed Housing Acuity Index assessment	LAHSA <i>TLS Active Participants</i> dashboard	Deduplicated count of households with move-in dates as of 2/9/26 (as extracted 2/9/26), who have been housed for more 3 months and have at least one complete Housing Acuity Index assessment. Filtered to LAHSA-contracted programs. * This measure differs from the KPI metric (KPI-0195) that will be reported in the future as it include only participants who have any completed HAI assessment, rather than ones with an HAI completed every 90 days after move-in. See LAHSA FY25-26 KPI dictionary for additional detail.
#30 and 31: Share of exits from TLS programs by destination	LAHSA <i>Time Limited Subsidy Exits</i> Dashboard	Total percentage of all deduplicated household exits to “Permanent Situation” and to “Unknown” or “Place not meant for habitation” in each period. All data is derived from HMIS and does not include any DV/IPV sites. See page 72 of LAHSA KPI data dictionary for detail on housing destination categories. Data through 2/9/26, as extracted for all periods 2/9/26. Excludes households with no move-in date.

New aggregate HMIS data from LAHSA, analyzed and verified by the City, will be needed to report on the following measures included in [Council File 25-0576](#). Data on these measures will be included in future reports.

- Performance measure #28: 75% of participants on the independent housing track meet rent share expectations

LAHSA has not yet released KPI data from Fiscal Year 2025-26, will be needed to report on the following measures included in [Council File 25-0576](#).

- Performance measure #26: Unique TLS participants housed for more than 90 days whose head of household is “document ready” (i.e., have both an identification and a Social Security card if eligible for one)
- Performance measure #27: Unique TLS participants housed for more than 90 days with a completed Housing Acuity Index (HAI)
- Performance measure #29: 80% of participants have a housing retention plan within 30 days of move-in

City-Funded Permanent Supportive Housing

Monthly Performance Report

Performance goals for permanent supportive housing

1. The City's investments in permanent supportive housing are **fully leveraged**
2. People currently experiencing homelessness within LA City limits have **effective and equitable access** to permanent supportive housing

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Goal #1:
The City's
investments
in permanent
supportive
housing are
**fully
leveraged**

Takeaways from performance data this month:

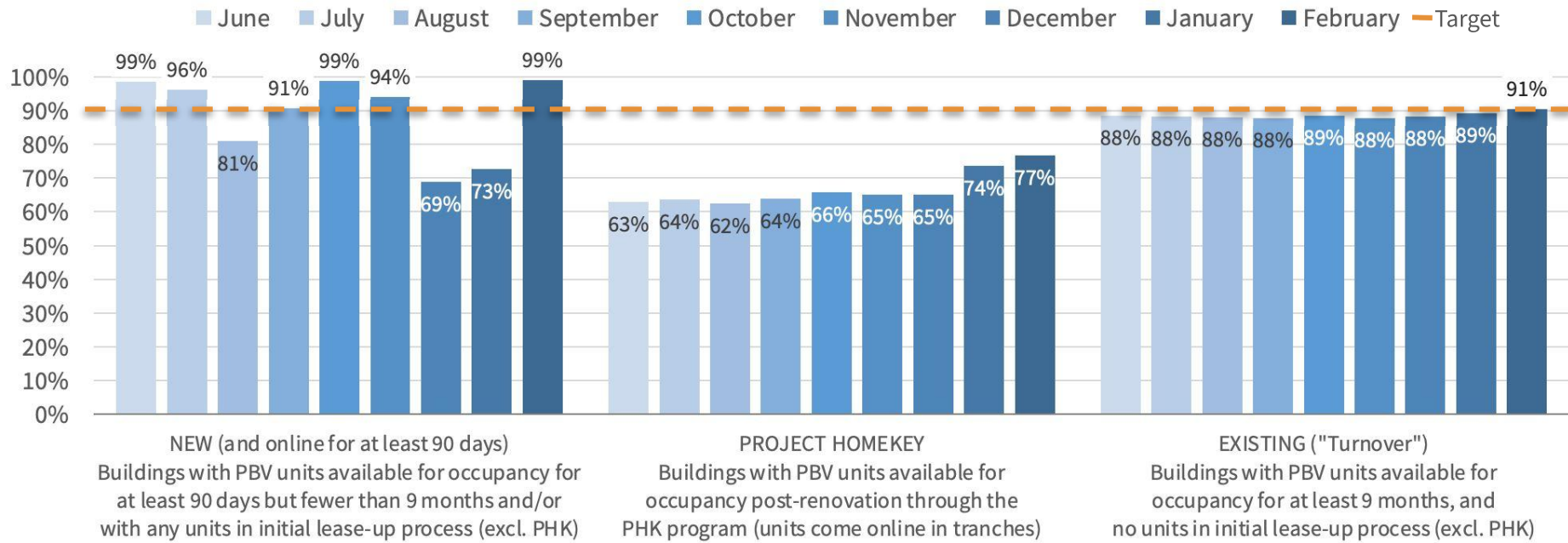
- **Occupancy rate for turnover buildings achieved 90% target in January;** nearly all available units occupied in new buildings, and increases for Project Homekey
- City investments in new permanent supportive housing are succeeding: **nearly 1,000 additional households have moved into new homes** and **capacity has increased nearly 50%** so far in FY 2025-26
- While most new buildings have achieved 90% occupancy rate, some **challenges meeting the target of 90% occupancy within 90 days** in FY 2025-26
- While most available units have matches, **process delays are making it challenging** to refill turnover units quickly after client exit

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Occupancy increased in all three categories of City-funded permanent supportive housing in February

Occupancy rate in City-funded permanent supportive housing (PBV units), by type and length of time available for occupancy

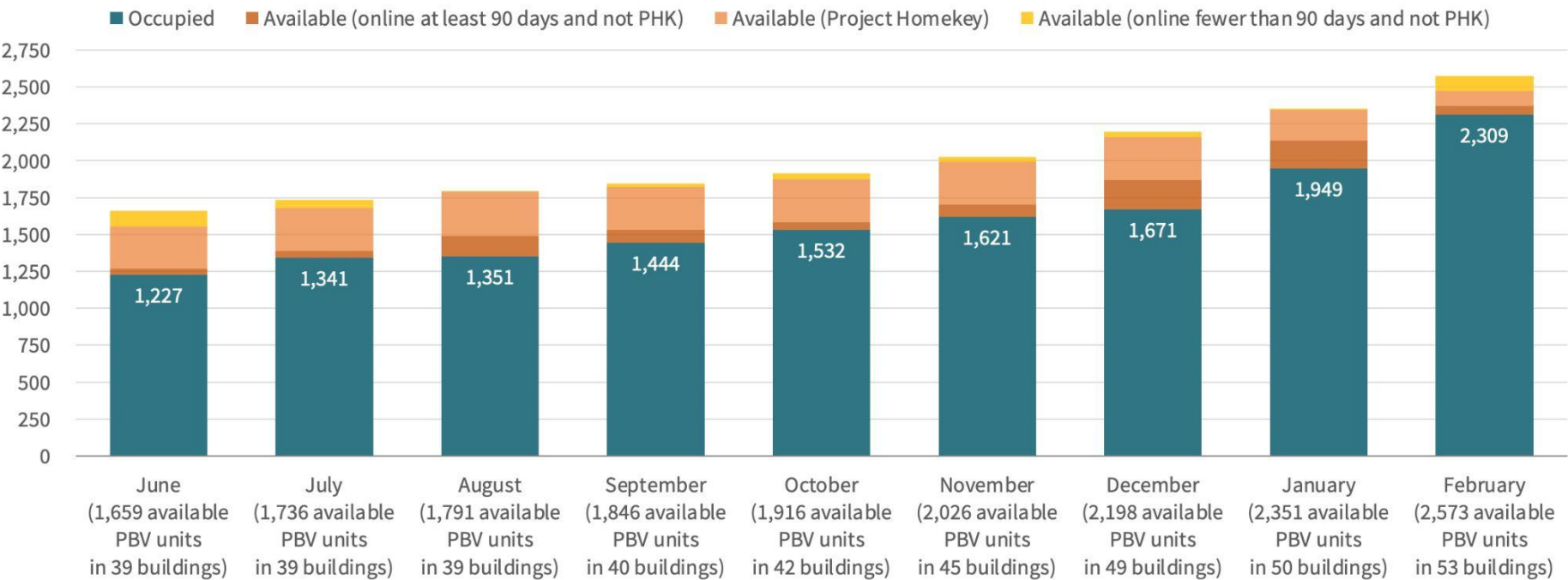


Performance measure #33 in [Council File 25-0576](#). RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV). Shows occupied units as a share of available units (i.e., not on hold) in buildings with master HAP executed, as shown in reports extracted at the beginning of each month; may not reflect actual occupancy rate at point in time due to data entry delays.

* Breaks out Project Homekey as units in these buildings come online in tranches as renovations progress, so original master HAP date does not necessarily indicate availability for all units.

So far in FY 2025-26, nearly 1,000 households have moved into new City-funded permanent supportive homes

Occupancy* and capacity in new City-funded buildings (i.e., have received Master HAP since April 2024)

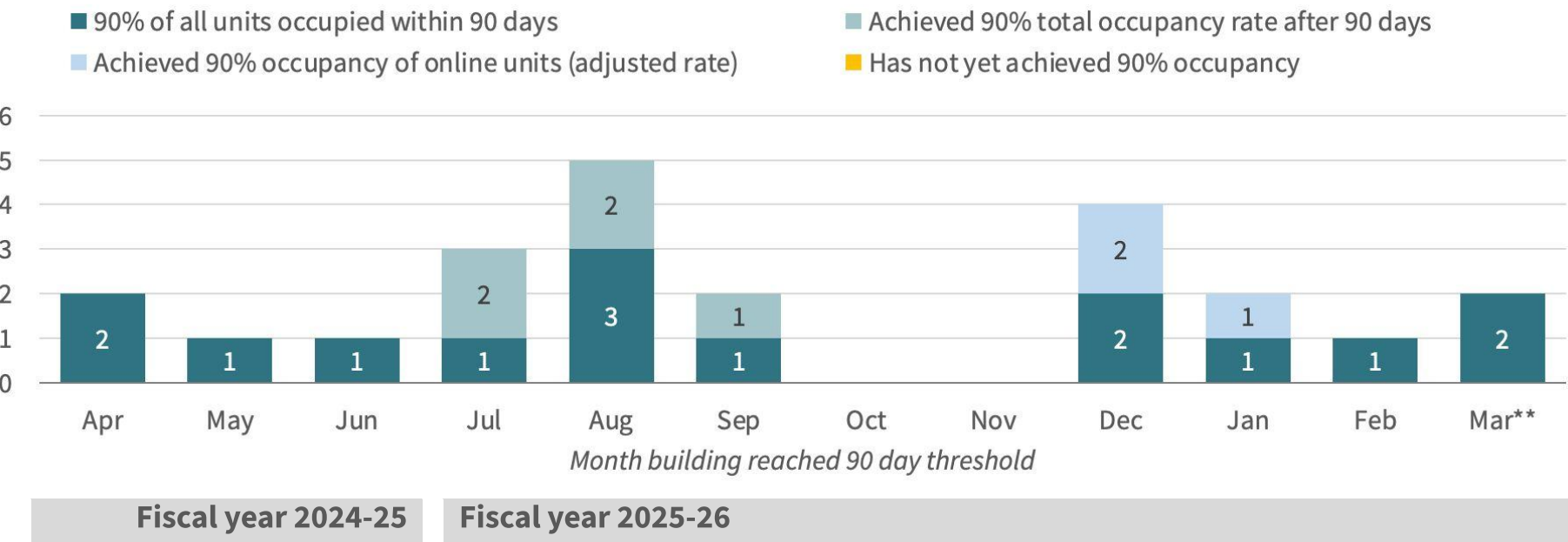


Data source: RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV). Project Homekey shown separately as units in these buildings come online in tranches as renovations progress and may not all be available 90 days after master HAP executed.

* Due to data entry lags, actual occupancy in new buildings is typically higher than the number recorded in RMS at a point in time (and as shown in the chart above)

Only 15 of 23 new City-funded permanent supportive housing buildings that have come online in FY 2025-26 achieved 90% occupancy within 90 days

New City-funded buildings that have come online and reached 90 day threshold since April 2025



Performance measure #32 in Council File 25-0576. Data source: LAHSA data team monthly report, shared directly with HSC February 3, 2026 (reconciliation of CHAMP and RMS data); Universe of “new” buildings is City-funded PSH buildings that have achieved HAP since April 1, 2024 and have had HAP for at least 90 days (excludes HUD/VASH PBV units).

* All buildings in this category had significant numbers of units remaining offline at the the 90 day threshold, but have since achieved 90% occupancy in available units.

** Included early because both buildings that reach the 90 day threshold in March have achieved 90% occupancy.

99% of units in existing City-funded permanent supportive buildings are occupied or have a match in progress, but slow progress getting people into units after matches are confirmed

City performance target: Existing permanent supportive housing units maintain 90% occupancy

Current performance: 90% occupancy, with 99% of all available homes either occupied or with a match in progress

All permanent supportive homes that receive City-funding and have been online for at least 9 months and are not batch-matched* (as of Feb)	7,109 homes online	
PBV PSH units on hold (cannot currently be occupied)	211 homes	3% of all PBV PSH homes
PBV PSH homes that are available for occupancy	6,898 homes	97% of all PBV PSH homes
PBV PSH homes that are occupied	6,242 homes	90% of available PBV PSH homes
PBV PSH homes that available but are not yet occupied	656 homes	10% of available PBV PSH homes
Waiting for a match (LAHSA)	59 homes	1% of available PBV PSH homes
With a match in progress (pending acceptance by PSH Service Provider)	119 homes	2% of available PBV PSH homes
With a confirmed match (pending action by Property Manager, PSH Service Provider and/or HACLA)	478 homes	7% of available PBV PSH homes

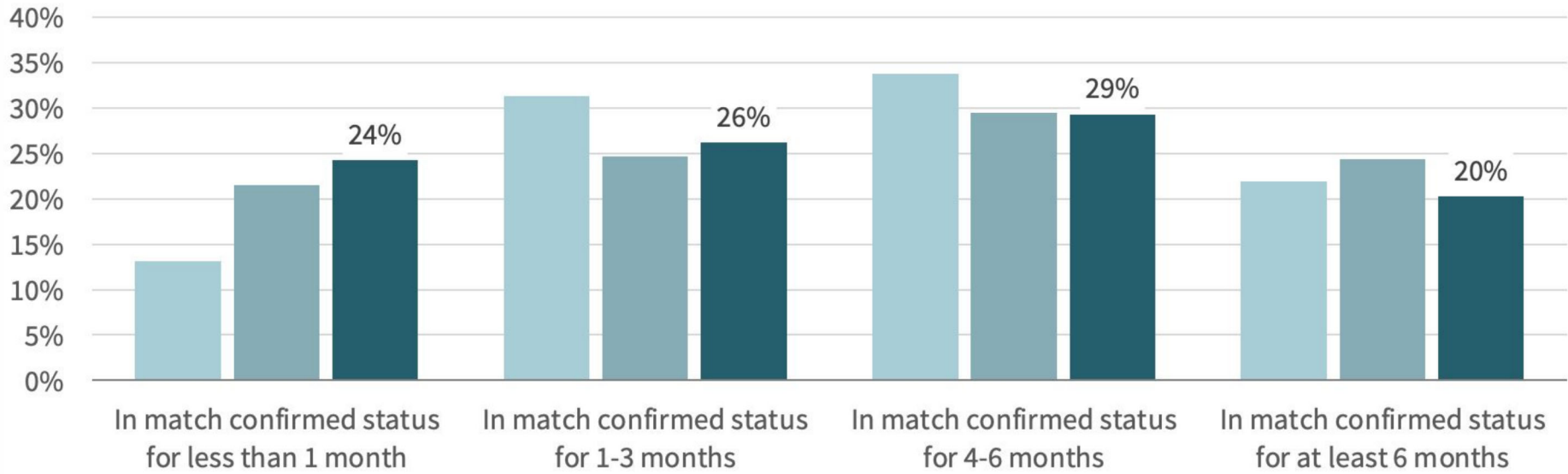
Performance measure #33 in [Council File 25-0576](#). RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV).

* Includes PHK buildings online for at least 9 months and with no batch-matched units.

We are beginning to see some progress in addressing the backlog of matches confirmed for more than three months

*Number of consecutive months unit has been in “Match Confirmed” status in RMS
Universe: buildings with HAP for at least 9 months and no batch-matched units*

■ As of Dec 2 (572 confirmed matches pending) ■ As of Jan 5 (563 confirmed matched pending)
■ As of Feb 3 (478 confirmed matches pending)



Data source: RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV)

Goal #2: People currently experiencing homelessness within LA City limits have **effective and equitable access** to permanent supportive housing

Takeaways from performance data this month:

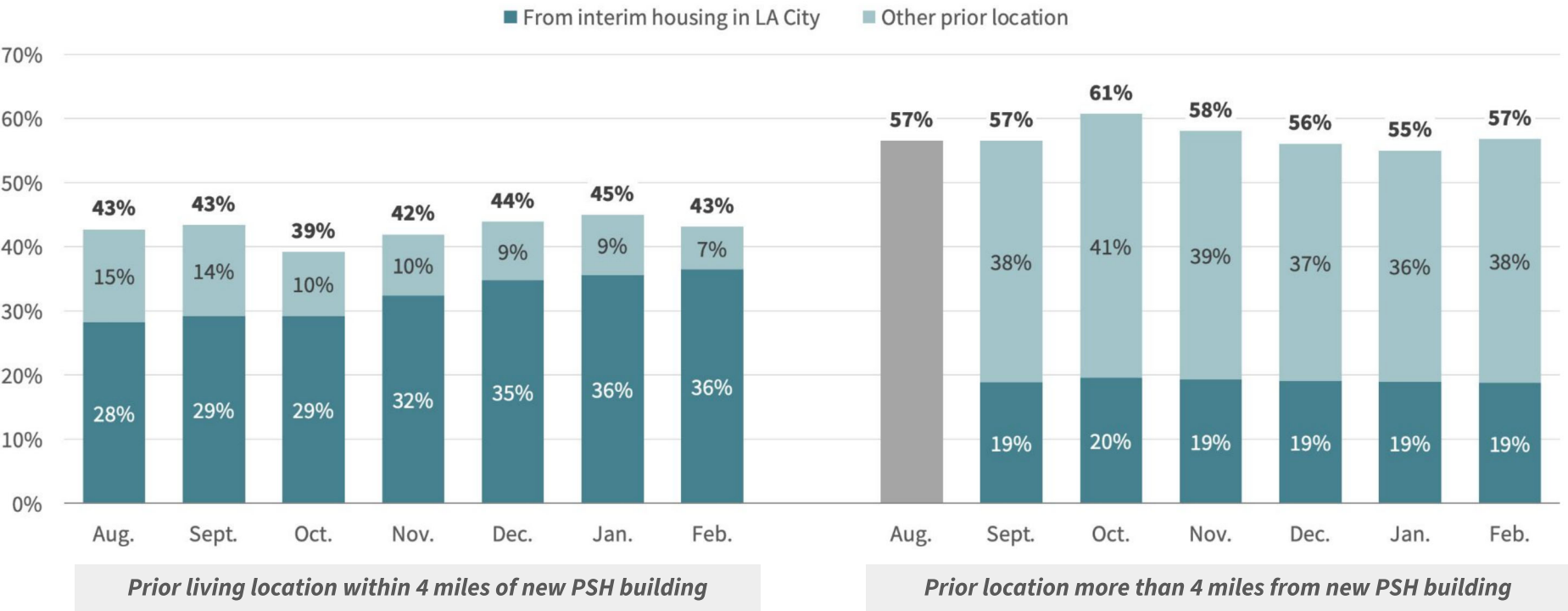
- The rate of participants in newly-opened permanent supportive housing **previously resided in interim housing within four miles** of the project has increased this fiscal year; we expect further increases in 2026 as LAHSA adopts new strategies to prioritize proximity
- Participants in City-funded interim housing programs have **equitable access to permanent housing programs**

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

An increasing percentage of new PSH residents previously resided in interim housing within four miles of the PSH building

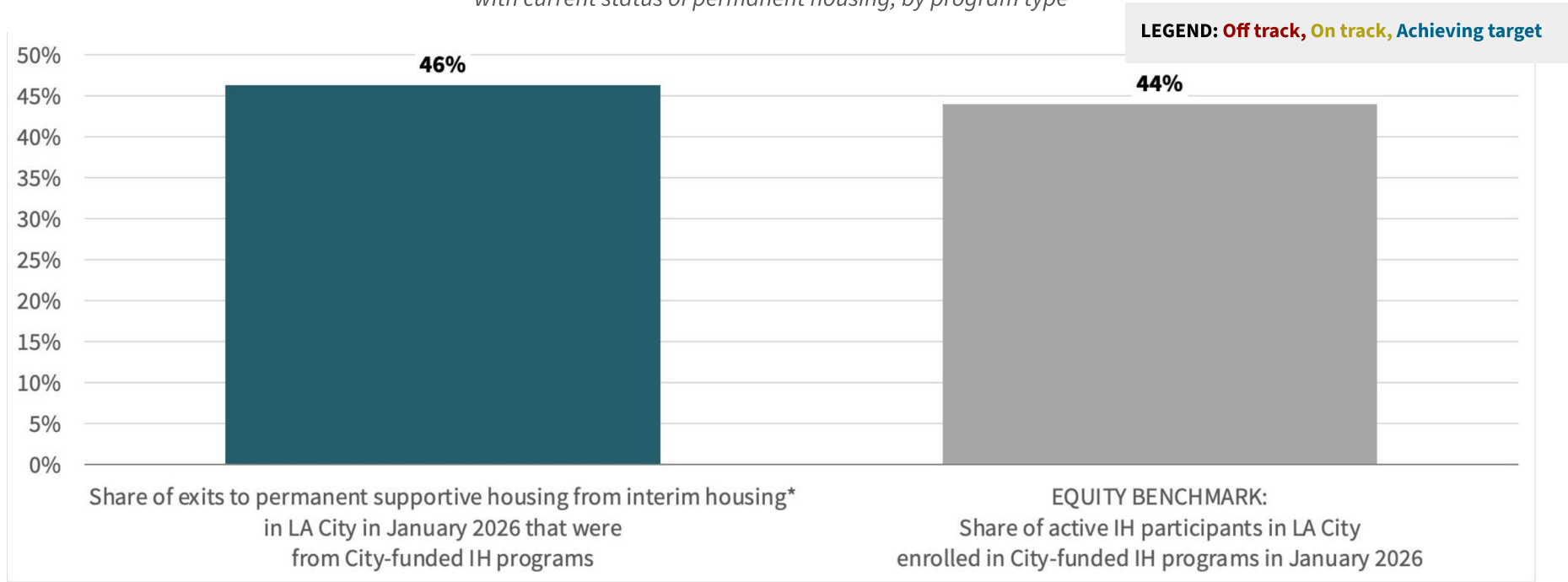
Occupants in new City-funded permanent supportive housing (master HAP since April 2024 and online for at least 90 days), by prior location and month



Performance measure #34 in [Council File 25-0576](#). Data source: LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data); additional data needed to assess share of participants whose prior location was City-funded interim housing (sites currently categorized based on geography only).

Participants in City-funded interim housing have equitable access to permanent housing programs

Active IH participant in City of Los Angeles by program type, and January exits from interim housing in City of Los Angeles with current status of permanent housing, by program type



Performance measure #35 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Active Participants and Exits dashboards (as extracted 2/5/2026). City-funded programs identified by HSC.

* Methodological change beginning in November report - rather than consider exits to permanent situations (exit type), this metric now considers the current status of participants that exited in the prior month (to distinguish between permanent housing programs and other permanent housing situations)

TECHNICAL APPENDIX: Permanent Supportive Housing (part 1)

Universe: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs. LAHD, HACLA and LAHSA are working to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Metric	Data source	Methodology
#33: Occupancy in PBV units in City-funded PSH buildings	RMS data reports extracted by LAHSA for HSC staff, and HACLA Monthly PSH reports	All PBV units in City-funded PSH buildings as of the first day of each month (excluding HUD/VASH PBV), with status of “Occupied” in RMS on date of extraction, as share of all PBV units in same universe excluding units with status of “On hold” or “Client Exited Unit” in RMS on date of extraction (6/9/25, 7/14/25, 8/4/25, 9/3/25, 10/2/25, 11/3/25, 12/2/25, 1/5/26, 2/3/26). Occupancy data from HACLA used for buildings with PBV units that do not yet appear in RMS (3 building). • <i>New universe</i> – defined as occupancy in buildings available for occupancy (i.e., with Master HAP agreement executed) at least 90 days but not more than 9 months from 2/1/26, excluding Project Home Key sites. • <i>Project Home Key</i> – occupancy in sites developed through the Project Home Key program (City-funded only). Occupancy rate for these sites is presented separately due to unique structure of program; given phased renovations not all units are available when master HAP is executed (and some units may still be in initial lease-up process even 9 months after first units came online) • <i>Existing/Turnover</i> – defined as occupancy in buildings that have been available for occupancy (i.e., with Master HAP agreement executed) for more than 9 months and with no units in initial lease-up process (“batch matching”), excluding Project Home Key sites. In prior reports, occupancy for “New buildings” was from LAHSA’s monthly Lease Up Status reports and showed all building with Master HAP from 4/1/24 and online for at least 90 days as of the reference date, including buildings also counted in Turnover universe; prior data also showed total occupancy, with the denominator including units that are on hold/not immediately available for move-in. Prior reports did not break out Project Home Key buildings that no longer had “batch-matched” units from the “turnover” universe.
Occupancy and capacity in new City-funded permanent supportive housing (buildings online since April 2024)	LAHSA monthly <i>Lease Up Status</i> report (Feb. 2026)	Count of City-funded PSH buildings with PBV units (excluding buildings with only HUD/VASH PBV) available for occupancy (i.e., with Master HAP agreement executed) since 4/1/24 and online as of 2/1/26. Count of available units shown by length of time available and program type. Reflects data in RMS as of 2/3/2026. In prior reports, capacity and occupancy was not shown for buildings online for less than 90 days, and available units were not distinguished by type.

TECHNICAL APPENDIX: Permanent Supportive Housing (part 2)

Metric	Data source	Methodology
#32: New City-funded permanent supportive housing buildings with 90% occupancy within 90 days of becoming available for occupancy	LAHSA monthly <i>Lease Up Status</i> report (February 2026), and RMS data reports extracted by LAHSA (2/3/26)	Universe is City-funded buildings with PBV units that have had master HAP executed since January 2025 (i.e., that reached the 90 days threshold as of 4/1/25). • <i>90% occupancy within 90 days</i> - 90% of all PBV units in building were occupied before the 90th day post HAP; from LAHSA monthly lease-up report (Feb.) • <i>Achieved 90% after 90 days</i> - 90% of all PBV units in building were occupied before February 1, 2026 (but more than 90 days after building’s HAP date) • <i>Achieved 90% of available units</i> - 90% of all PBV units in building that are online and available as of February 1, 2026 are occupied (“adjusted occupancy”, excluding units that are on hold) 90% occupancy within 90 days from LAHSA’s monthly lease-up report (February); achievement of 90% total occupancy or 90% adjusted occupancy based on data from RMS data as of 2/3/26.
#34: Percentage of participants in new permanent supportive housing buildings who previously resided within four miles of the development	LAHSA monthly <i>Lease Up Status</i> reports (February 2026)	Count of households in PBV units in new City-funded PSH buildings (available for occupancy after 4/1/24) by prior living location, with percentages shown as share of households with prior living location (excludes 8 households with no prior living location available)
#35: Number of exits from City-funded interim housing to to permanent situations with current status of “permanent housing” as share of exits to permanent situations from all City-located interim housing	LAHSA <i>Internal Interim Housing Exits</i> dashboard	Total exits of unique individuals from City-funded interim housing programs to permanent housing situations with current status of “permanent housing”, as share of all unique individuals with exits to permanent housing situations from interim housing programs located in City of Los Angeles (e.g., all with a Council District). Data as of February 3, 2026 (as extracted 2/5/26). See page 72 of LAHSA KPI data dictionary for detail on housing destination categories. NOTE: Methodological adjustment to this metric as of November report to better focus on exits to permanent housing <i>programs</i>.
#35: Count of active participants in City-funded interim housing programs as share of active participants in all City-located interim housing	LAHSA <i>Interim Housing Active Participants</i> dashboard	Unduplicated count of active participants in City-funded interim housing programs as share of unduplicated count of active participants in all interim housing programs in City of Los Angeles (e.g., any with a Council District). Data as of February 3, 2026 (as extracted 2/5/26).